

HOHP/LM/13/0128 & HOHP/PF/13/0202

65 Waverley Park, Kirkintilloch, Glasgow, G66 2BL

The Parties:-

Mr James Brown & Ms Suzanne McQueen, 65 Waverley Park, Kirkintilloch, Glasgow, G66 2BL (whose authorised representative is Mr Philip Mackle, 57 Waverley Park, Kirkintilloch)

Speirs Gumley Property Management, 194 Bath Street, Glasgow, G2 4LE (whose authorised representative is Mr David Doig, Solicitor, Glasgow) ("the respondent")

Committee Members

("the applicant")

- 1. This document is intended to deal with the two cases listed above in which the applicant has made applications to the Homeowner Housing Panel ("the Panel"). All references to statutory sections are to the Property Factors (Scotland) Act 2011 ("the Act") and all references to regulations are to the Homeowner Housing Panel (Applications and Decisions) (Scotland) Regulations 2012 (SSI 2012 No. 180) ("the Regulations").
- These two applications are made under Section 17(2) of the Act and are detailed in the schedule hereto which comprise a total of 146 applications from 74 homeowners within a development situated at Waverley Park, Kirkintilloch ("the development").

- 3. On 19 December 2013 a case management meeting took place at the offices of the Panel. The meeting was chaired by the President of the Panel. At the case management meeting the President proposed a method of dealing with all 146 applications, which proposal was agreed by the parties via their authorised representative and approved by the chairperson of the Homeowner Housing Committee to which the 146 application are referred.
- 4. It is acknowledged that the 146 applications fall into two categories, these categories being applications dealing with a property management/service complaint and applications dealing with a float handling complaint.
- 5. With the agreement of the parties, two applications have been selected to be heard as lead applications by a Homeowner Housing Committee ("the committee"). One lead application to be selected from each category of complaint. The two selected applications being the applications by the homeowner Mr Philip Mackle ("the homeowner") reference numbers HOHP/LM/13/0121 and HOHP/PF/13/0194, ("the lead applications").
- 6. The parties agreed to be bound by the Committee's final decision on the lead applications referred to above. In the event of appeal in terms of Section 22 of the Act, the decision to be applied will be the final decision on the lead applications following appeal to the Sheriff.
- Subsequent to the case management meeting on 19 December 2013 a
 Practice Direction was issued by the President of the panel which narrated
 the approach agreed by the parties. A copy of that Practice Direction is
 attached.
- 8. The parties agreed that the other applications not selected for determination as lead applications would be sisted by the Committee pending the determination of the lead applications. On conclusion of the proceedings relating to the lead applications or at conclusion of any appeal proceedings following thereon the lead applications, the final decisions to be applied will be in accordance with the Practice Direction referred to before.
- 9. On 12 June 2014 the Committee's decision in the two lead applications was issued. The statutory time limit for an appeal to the Sheriff has now expired.

- 10. The Committee rejected the homeowner's complaint of failure to comply with the Property Factor's Code of Conduct and failure to carry out property factor's duties. They did not uphold the complaints of the homeowner Mr Philip Mackle in either of the lead applications. The reasons for the committee's decisions and the findings in fact for each case are set out in full in the decisions in the two lead applications to which reference is made. Copies of these decisions on the lead applications are attached.
- 11. In accordance with the outcomes in respect of the lead cases and in terms of the President's Practice Direction the committee now determines that the sisted applications of the applicant will be dealt with as follows:
 - a) the Committee recalls the sist granted in respect of the applicant's two applications (hohp/lm/13/0128 and hohp/pf/13/0202)
 - b) the Committee rejects the applicant's complaints that the respondents failed to carry out property factor's duties and to comply with the Code of Conduct referred to in the two applications (hohp/lm/13/0128 and hohp/pf/13/0202) for the reasons stated in the Committee's decisions on the lead applications to which reference is made.

| Jim Bauld | |
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| Signed Chairperso | Date 3 July 2014 |



HOHP/LM/13/0127 & HOHP/PF/13/0201 64 Waverley Park, Kirkintilloch, Glasgow, G66 2BL

The Parties:-

Mrs Mary Aitken, 64 Waverley Park, Kirkintilloch, Glasgow, G66 2BL (whose authorised representative is Mr Philip Mackle, 57 Waverley Park, Kirkintilloch) ("the applicant")

Speirs Gumley Property Management, 194 Bath Street, Glasgow, G2 4LE (whose authorised representative is Mr David Doig, Solicitor, Glasgow) ("the respondent")

Committee Members

- 1. This document is intended to deal with the two cases listed above in which the applicant has made applications to the Homeowner Housing Panel ("the Panel"). All references to statutory sections are to the Property Factors (Scotland) Act 2011 ("the Act") and all references to regulations are to the Homeowner Housing Panel (Applications and Decisions) (Scotland) Regulations 2012 (SSI 2012 No. 180) ("the Regulations").
- These two applications are made under Section 17(2) of the Act and are detailed in the schedule hereto which comprise a total of 146 applications from 74 homeowners within a development situated at Waverley Park, Kirkintilloch ("the development").
- On 19 December 2013 a case management meeting took place at the offices of the Panel. The meeting was chaired by the President of the Panel. At the

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- 5. With the agreement of the parties, two applications have been selected to be heard as lead applications by a Homeowner Housing Committee ("the committee"). One lead application to be selected from each category of complaint. The two selected applications being the applications by the homeowner Mr Philip Mackle ("the homeowner") reference numbers HOHP/LM/13/0121 and HOHP/PF/13/0194, ("the lead applications").
- 6. The parties agreed to be bound by the Committee's final decision on the lead applications referred to above. In the event of appeal in terms of Section 22 of the Act, the decision to be applied will be the final decision on the lead applications following appeal to the Sheriff.
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- 10. The Committee rejected the homeowner's complaint of failure to comply with the Property Factor's Code of Conduct and failure to carry out property factor's duties. They did not uphold the complaints of the homeowner Mr Philip Mackle in either of the lead applications. The reasons for the committee's decisions and the findings in fact for each case are set out in full in the decisions in the two lead applications to which reference is made. Copies of these decisions on the lead applications are attached.
- 11. In accordance with the outcomes in respect of the lead cases and in terms of the President's Practice Direction the committee now determines that the sisted applications of the applicant will be dealt with as follows:
 - a) the Committee recalls the sist granted in respect of the applicant's two applications (hohp/lm/13/0127 and hohp/pf/13/0201)
 - b) the Committee rejects the applicant's complaints that the respondents failed to carry out property factor's duties and to comply with the Code of Conduct referred to in the two applications (hohp/lm/13/0127 and hohp/pf/13/0201) for the reasons stated in the Committee's decisions on the lead applications to which reference is made.

| Signed Chairpersor | Date 31. July 2014 |
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HOHP/LM/13/0126 & HOHP/PF/13/0200 63 Waverley Park, Kirkintilloch, Glasgow, G66 2BL

The Parties:-

Mrs Margaret Connelly, 63 Waverley Park, Kirkintilloch, Glasgow, G66 2BL (whose authorised representative is Mr Philip Mackle, 57 Waverley Park, Kirkintilloch) ("the applicant")

Speirs Gumley Property Management, 194 Bath Street, Glasgow, G2 4LE (whose authorised representative is Mr David Doig, Solicitor, Glasgow) ("the respondent")

Committee Members

- This document is intended to deal with the two cases listed above in which
 the applicant has made applications to the Homeowner Housing Panel ("the
 Panel"). All references to statutory sections are to the Property Factors
 (Scotland) Act 2011 ("the Act") and all references to regulations are to the
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- 5. With the agreement of the parties, two applications have been selected to be heard as lead applications by a Homeowner Housing Committee ("the committee"). One lead application to be selected from each category of complaint. The two selected applications being the applications by the homeowner Mr Philip Mackle ("the homeowner") reference numbers HOHP/LM/13/0121 and HOHP/PF/13/0194, ("the lead applications").
- 6. The parties agreed to be bound by the Committee's final decision on the lead applications referred to above. In the event of appeal in terms of Section 22 of the Act, the decision to be applied will be the final decision on the lead applications following appeal to the Sheriff.
- 7. Subsequent to the case management meeting on 19 December 2013 a Practice Direction was issued by the President of the panel which narrated the approach agreed by the parties. A copy of that Practice Direction is attached.
- 8. The parties agreed that the other applications not selected for determination as lead applications would be sisted by the Committee pending the determination of the lead applications. On conclusion of the proceedings relating to the lead applications or at conclusion of any appeal proceedings following thereon the lead applications, the final decisions to be applied will be in accordance with the Practice Direction referred to before.
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- 10. The Committee rejected the homeowner's complaint of failure to comply with the Property Factor's Code of Conduct and failure to carry out property factor's duties. They did not uphold the complaints of the homeowner Mr Philip Mackle in either of the lead applications. The reasons for the committee's decisions and the findings in fact for each case are set out in full in the decisions in the two lead applications to which reference is made. Copies of these decisions on the lead applications are attached.
- 11. In accordance with the outcomes in respect of the lead cases and in terms of the President's Practice Direction the committee now determines that the sisted applications of the applicant will be dealt with as follows:
 - a) the Committee recalls the sist granted in respect of the applicant's two applications (hohp/lm/13/0126 and hohp/pf/13/0200)
 - b) the Committee rejects the applicant's complaints that the respondents failed to carry out property factor's duties and to comply with the Code of Conduct referred to in the two applications (hohp/lm/13/0126 and hohp/pf/13/0200) for the reasons stated in the Committee's decisions on the lead applications to which reference is made.

| Signed, | Date.ऄॣॖ July 2014 |
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| Chairpersφι | Date. S July 2014 |



HOHP/LM/13/0125 & HOHP/PF/13/0199 62 Waverley Park, Kirkintilloch, Glasgow, G66 2BP

The Parties:-

Mr Alan Campbell, 62 Waverley Park, Kirkintilloch, Glasgow, G66 2BP (whose authorised representative is Mr Philip Mackle, 57 Waverley Park, Kirkintilloch) ("the applicant")

Speirs Gumley Property Management, 194 Bath Street, Glasgow, G2 4LE (whose authorised representative is Mr David Doig, Solicitor, Glasgow) ("the respondent")

Committee Members

- 1. This document is intended to deal with the two cases listed above in which the applicant has made applications to the Homeowner Housing Panel ("the Panel"). All references to statutory sections are to the Property Factors (Scotland) Act 2011 ("the Act") and all references to regulations are to the Homeowner Housing Panel (Applications and Decisions) (Scotland) Regulations 2012 (SSI 2012 No. 180) ("the Regulations").
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- 6. The parties agreed to be bound by the Committee's final decision on the lead applications referred to above. In the event of appeal in terms of Section 22 of the Act, the decision to be applied will be the final decision on the lead applications following appeal to the Sheriff.
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- 9. On 12 June 2014 the Committee's decision in the two lead applications was issued. The statutory time limit for an appeal to the Sheriff has now expired.

- 10. The Committee rejected the homeowner's complaint of failure to comply with the Property Factor's Code of Conduct and failure to carry out property factor's duties. They did not uphold the complaints of the homeowner Mr Philip Mackle in either of the lead applications. The reasons for the committee's decisions and the findings in fact for each case are set out in full in the decisions in the two lead applications to which reference is made. Copies of these decisions on the lead applications are attached.
- 11. In accordance with the outcomes in respect of the lead cases and in terms of the President's Practice Direction the committee now determines that the sisted applications of the applicant will be dealt with as follows:
 - a) the Committee recalls the sist granted in respect of the applicant's two applications (hohp/lm/13/0125 and hohp/pf/13/0199)
 - b) the Committee rejects the applicant's complaints that the respondents failed to carry out property factor's duties and to comply with the Code of Conduct referred to in the two applications (hohp/lm/13/0125 and hohp/pf/13/0199) for the reasons stated in the Committee's decisions on the lead applications to which reference is made.

| Signed | Date 3.1. July 2014 |
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| Chairpersor | |



HOHP/LM/13/0124 & HOHP/PF/13/0198 61 Waverley Park, Kirkintilloch, Glasgow, G66 2BL

The Parties:-

Mr William Morris, 61 Waverley Park, Kirkintilloch, Glasgow, G66 2BL (whose authorised representative is Mr Philip Mackle, 57 Waverley Park, Kirkintilloch) ("the applicant")

Speirs Gumley Property Management, 194 Bath Street, Glasgow, G2 4LE (whose authorised representative is Mr David Doig, Solicitor, Glasgow) ("the respondent")

Committee Members

- This document is intended to deal with the two cases listed above in which
 the applicant has made applications to the Homeowner Housing Panel ("the
 Panel"). All references to statutory sections are to the Property Factors
 (Scotland) Act 2011 ("the Act") and all references to regulations are to the
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- 2. These two applications are made under Section 17(2) of the Act and are detailed in the schedule hereto which comprise a total of 146 applications from 74 homeowners within a development situated at Waverley Park, Kirkintilloch ("the development").
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- 6. The parties agreed to be bound by the Committee's final decision on the lead applications referred to above. In the event of appeal in terms of Section 22 of the Act, the decision to be applied will be the final decision on the lead applications following appeal to the Sheriff.
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 - a) the Committee recalls the sist granted in respect of the applicant's two applications (hohp/lm/13/0124 and hohp/pf/13/0198)
 - b) the Committee rejects the applicant's complaints that the respondents failed to carry out property factor's duties and to comply with the Code of Conduct referred to in the two applications (hohp/lm/13/0124 and hohp/pf/13/0198) for the reasons stated in the Committee's decisions on the lead applications to which reference is made.

| Signed/ Chairperso | Date 3 \ July 2014 |
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HOHP/LM/13/0123 & HOHP/PF/13/0197 60 Waverley Park, Kirkintilloch, Glasgow, G66 2BP

The Parties:-

Mr Angus Howe & Mrs Sharon Howe, 60 Waverley Park, Kirkintilloch, Glasgow, G66 2BP (whose authorised representative is Mr Philip Mackle, 57 Waverley Park, Kirkintilloch) ("the applicant")

Speirs Gumley Property Management, 194 Bath Street, Glasgow, G2 4LE (whose authorised representative is Mr David Doig, Solicitor, Glasgow) ("the respondent")

Committee Members

- 1. This document is intended to deal with the two cases listed above in which the applicant has made applications to the Homeowner Housing Panel ("the Panel"). All references to statutory sections are to the Property Factors (Scotland) Act 2011 ("the Act") and all references to regulations are to the Homeowner Housing Panel (Applications and Decisions) (Scotland) Regulations 2012 (SSI 2012 No. 180) ("the Regulations").
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- 3. On 19 December 2013 a case management meeting took place at the offices of the Panel. The meeting was chaired by the President of the Panel. At the case management meeting the President proposed a method of dealing with all 146 applications, which proposal was agreed by the parties via their authorised representative and approved by the chairperson of the Homeowner Housing Committee to which the 146 application are referred.
- 4. It is acknowledged that the 146 applications fall into two categories, these categories being applications dealing with a property management/service complaint and applications dealing with a float handling complaint.
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- 10. The Committee rejected the homeowner's complaint of failure to comply with the Property Factor's Code of Conduct and failure to carry out property factor's duties. They did not uphold the complaints of the homeowner Mr Philip Mackle in either of the lead applications. The reasons for the committee's decisions and the findings in fact for each case are set out in full in the decisions in the two lead applications to which reference is made. Copies of these decisions on the lead applications are attached.
- 11. In accordance with the outcomes in respect of the lead cases and in terms of the President's Practice Direction the committee now determines that the sisted applications of the applicant will be dealt with as follows:
 - a) the Committee recalls the sist granted in respect of the applicant's two applications (hohp/lm/13/0123 and hohp/pf/13/0197)
 - b) the Committee rejects the applicant's complaints that the respondents failed to carry out property factor's duties and to comply with the Code of Conduct referred to in the two applications (hohp/lm/13/0123 and hohp/pf/13/0197) for the reasons stated in the Committee's decisions on the lead applications to which reference is made.

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| Signed/. | Date ◯ .\ July 2014 |
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HOHP/LM/13/0122 & HOHP/PF/13/0196 59 Waverley Park, Kirkintilloch, Glasgow, G66 2BL

The Parties:-

Mrs Lisbeth Brown, 59 Waverley Park, Kirkintilloch, Glasgow, G66 2BL (whose authorised representative is Mr Philip Mackle, 57 Waverley Park, Kirkintilloch) ("the applicant")

Speirs Gumley Property Management, 194 Bath Street, Glasgow, G2 4LE (whose authorised representative is Mr David Doig, Solicitor, Glasgow) ("the respondent")

Committee Members

- 1. This document is intended to deal with the two cases listed above in which the applicant has made applications to the Homeowner Housing Panel ("the Panel"). All references to statutory sections are to the Property Factors (Scotland) Act 2011 ("the Act") and all references to regulations are to the Homeowner Housing Panel (Applications and Decisions) (Scotland) Regulations 2012 (SSI 2012 No. 180) ("the Regulations").
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| Signed | Date 3 July 2014 |
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HOHP/PF/13/0195

58 Waverley Park, Kirkintilloch, Glasgow, G66 2BP

The Parties:-

Mr Les Ireland, 58 Waverley Park, Kirkintilloch, Glasgow, G66 2BP (whose authorised representative is Mr Philip Mackle, 57 Waverley Park, Kirkintilloch) ("the applicant")

Speirs Gumley Property Management, 194 Bath Street, Glasgow, G2 4LE (whose authorised representative is Mr David Doig, Solicitor, Glasgow) ("the respondent")

Committee Members

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- 11. In accordance with the outcomes in respect of the lead cases and in terms of the President's Practice Direction the committee now determines that the sisted application of the applicant will be dealt with as follows:
 - a) the Committee recalls the sist granted in respect of the applicant's application (hohp/pf/13/0195)
 - b) the Committee rejects the applicant's complaint that the respondents failed to carry out property factor's duties and to comply with the Code of Conduct referred to in the application (hohp/pf/13/0195) for the reasons stated in the Committee's decisions on the relevant lead application to which reference is made.

Appeals

| Signed Chairper s on | Date July 2014 |
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HOHP/LM/13/0120 & HOHP/PF/13/0193 56 Waverley Park, Kirkintilloch, Glasgow, G66 2BP

The Parties:-

Mr George Wilkie, 56 Waverley Park, Kirkintilloch, Glasgow, G66 2BP (whose authorised representative is Mr Philip Mackle, 57 Waverley Park, Kirkintilloch) ("the applicant")

Speirs Gumley Property Management, 194 Bath Street, Glasgow, G2 4LE (whose authorised representative is Mr David Doig, Solicitor, Glasgow) ("the respondent")

Committee Members

- 1. This document is intended to deal with the two cases listed above in which the applicant has made applications to the Homeowner Housing Panel ("the Panel"). All references to statutory sections are to the Property Factors (Scotland) Act 2011 ("the Act") and all references to regulations are to the Homeowner Housing Panel (Applications and Decisions) (Scotland) Regulations 2012 (SSI 2012 No. 180) ("the Regulations").
- These two applications are made under Section 17(2) of the Act and are detailed in the schedule hereto which comprise a total of 146 applications from 74 homeowners within a development situated at Waverley Park, Kirkintilloch ("the development").
- On 19 December 2013 a case management meeting took place at the offices of the Panel. The meeting was chaired by the President of the Panel. At the

- 4. It is acknowledged that the 146 applications fall into two categories, these categories being applications dealing with a property management/service complaint and applications dealing with a float handling complaint.
- 5. With the agreement of the parties, two applications have been selected to be heard as lead applications by a Homeowner Housing Committee ("the committee"). One lead application to be selected from each category of complaint. The two selected applications being the applications by the homeowner Mr Philip Mackle ("the homeowner") reference numbers HOHP/LM/13/0121 and HOHP/PF/13/0194, ("the lead applications").
- 6. The parties agreed to be bound by the Committee's final decision on the lead applications referred to above. In the event of appeal in terms of Section 22 of the Act, the decision to be applied will be the final decision on the lead applications following appeal to the Sheriff.
- Subsequent to the case management meeting on 19 December 2013 a
 Practice Direction was issued by the President of the panel which narrated
 the approach agreed by the parties. A copy of that Practice Direction is
 attached.
- 8. The parties agreed that the other applications not selected for determination as lead applications would be sisted by the Committee pending the determination of the lead applications. On conclusion of the proceedings relating to the lead applications or at conclusion of any appeal proceedings following thereon the lead applications, the final decisions to be applied will be in accordance with the Practice Direction referred to before.
- 9. On 12 June 2014 the Committee's decision in the two lead applications was issued. The statutory time limit for an appeal to the Sheriff has now expired.

- 10. The Committee rejected the homeowner's complaint of failure to comply with the Property Factor's Code of Conduct and failure to carry out property factor's duties. They did not uphold the complaints of the homeowner Mr Philip Mackle in either of the lead applications. The reasons for the committee's decisions and the findings in fact for each case are set out in full in the decisions in the two lead applications to which reference is made. Copies of these decisions on the lead applications are attached.
- 11. In accordance with the outcomes in respect of the lead cases and in terms of the President's Practice Direction the committee now determines that the sisted applications of the applicant will be dealt with as follows:
 - a) the Committee recalls the sist granted in respect of the applicant's two applications (hohp/lm/13/0120 and hohp/pf/13/0193)
 - b) the Committee rejects the applicant's complaints that the respondents failed to carry out property factor's duties and to comply with the Code of Conduct referred to in the two applications (hohp/lm/13/0120 and hohp/pf/13/0193) for the reasons stated in the Committee's decisions on the lead applications to which reference is made.

| Clanad / | Date 3 ∫ July 2014 |
|------------|---------------------|
| Signed/. | Date 9.3. July 2014 |
| Chairper&c | |



HOHP/LM/13/0119 & HOHP/PF/13/0192

55 Waverley Park, Kirkintilloch, Glasgow, G66 2BL

The Parties:-

Mr Christopher Breen & Mrs June Breen, 55 Waverley Park, Kirkintilloch, Glasgow, G66 2BL (whose authorised representative is Mr Philip Mackle, 57 Waverley Park, Kirkintilloch)

Speirs Gumley Property Management, 194 Bath Street, Glasgow, G2 4LE (whose authorised representative is Mr David Doig, Solicitor, Glasgow) ("the respondent")

Committee Members

("the applicant")

- 1. This document is intended to deal with the two cases listed above in which the applicant has made applications to the Homeowner Housing Panel ("the Panel"). All references to statutory sections are to the Property Factors (Scotland) Act 2011 ("the Act") and all references to regulations are to the Homeowner Housing Panel (Applications and Decisions) (Scotland) Regulations 2012 (SSI 2012 No. 180) ("the Regulations").
- These two applications are made under Section 17(2) of the Act and are detailed in the schedule hereto which comprise a total of 146 applications from 74 homeowners within a development situated at Waverley Park, Kirkintilloch ("the development").

- 3. On 19 December 2013 a case management meeting took place at the offices of the Panel. The meeting was chaired by the President of the Panel. At the case management meeting the President proposed a method of dealing with all 146 applications, which proposal was agreed by the parties via their authorised representative and approved by the chairperson of the Homeowner Housing Committee to which the 146 application are referred.
- 4. It is acknowledged that the 146 applications fall into two categories, these categories being applications dealing with a property management/service complaint and applications dealing with a float handling complaint.
- 5. With the agreement of the parties, two applications have been selected to be heard as lead applications by a Homeowner Housing Committee ("the committee"). One lead application to be selected from each category of complaint. The two selected applications being the applications by the homeowner Mr Philip Mackle ("the homeowner") reference numbers HOHP/LM/13/0121 and HOHP/PF/13/0194, ("the lead applications").
- 6. The parties agreed to be bound by the Committee's final decision on the lead applications referred to above. In the event of appeal in terms of Section 22 of the Act, the decision to be applied will be the final decision on the lead applications following appeal to the Sheriff.
- 7. Subsequent to the case management meeting on 19 December 2013 a Practice Direction was issued by the President of the panel which narrated the approach agreed by the parties. A copy of that Practice Direction is attached.
- 8. The parties agreed that the other applications not selected for determination as lead applications would be sisted by the Committee pending the determination of the lead applications. On conclusion of the proceedings relating to the lead applications or at conclusion of any appeal proceedings following thereon the lead applications, the final decisions to be applied will be in accordance with the Practice Direction referred to before.
- 9. On 12 June 2014 the Committee's decision in the two lead applications was issued. The statutory time limit for an appeal to the Sheriff has now expired.

- 10. The Committee rejected the homeowner's complaint of failure to comply with the Property Factor's Code of Conduct and failure to carry out property factor's duties. They did not uphold the complaints of the homeowner Mr Philip Mackle in either of the lead applications. The reasons for the committee's decisions and the findings in fact for each case are set out in full in the decisions in the two lead applications to which reference is made. Copies of these decisions on the lead applications are attached.
- 11. In accordance with the outcomes in respect of the lead cases and in terms of the President's Practice Direction the committee now determines that the sisted applications of the applicant will be dealt with as follows:
 - a) the Committee recalls the sist granted in respect of the applicant's two applications (hohp/lm/13/0119 and hohp/pf/13/0192)
 - b) the Committee rejects the applicant's complaints that the respondents failed to carry out property factor's duties and to comply with the Code of Conduct referred to in the two applications (hohp/lm/13/0119 and hohp/pf/13/0192) for the reasons stated in the Committee's decisions on the lead applications to which reference is made.

| Signed, | Date 3 July 2014 |
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| Chairpers | |



HOHP/LM/13/0118 & HOHP/PF/13/0191

54 Waverley Park, Kirkintilloch, Glasgow, G66 2BP

The Parties:-

Mrs Tracy Dow, 54 Waverley Park, Kirkintilloch, Glasgow, G66 2BP (whose authorised representative is Mr Philip Mackle, 57 Waverley Park, Kirkintilloch) ("the applicant")

Speirs Gumley Property Management, 194 Bath Street, Glasgow, G2 4LE (whose authorised representative is Mr David Doig, Solicitor, Glasgow) ("the respondent")

Committee Members

- 1. This document is intended to deal with the two cases listed above in which the applicant has made applications to the Homeowner Housing Panel ("the Panel"). All references to statutory sections are to the Property Factors (Scotland) Act 2011 ("the Act") and all references to regulations are to the Homeowner Housing Panel (Applications and Decisions) (Scotland) Regulations 2012 (SSI 2012 No. 180) ("the Regulations").
- These two applications are made under Section 17(2) of the Act and are detailed in the schedule hereto which comprise a total of 146 applications from 74 homeowners within a development situated at Waverley Park, Kirkintilloch ("the development").
- On 19 December 2013 a case management meeting took place at the offices of the Panel. The meeting was chaired by the President of the Panel. At the

- 4. It is acknowledged that the 146 applications fall into two categories, these categories being applications dealing with a property management/service complaint and applications dealing with a float handling complaint.
- 5. With the agreement of the parties, two applications have been selected to be heard as lead applications by a Homeowner Housing Committee ("the committee"). One lead application to be selected from each category of complaint. The two selected applications being the applications by the homeowner Mr Philip Mackle ("the homeowner") reference numbers HOHP/LM/13/0121 and HOHP/PF/13/0194, ("the lead applications").
- 6. The parties agreed to be bound by the Committee's final decision on the lead applications referred to above. In the event of appeal in terms of Section 22 of the Act, the decision to be applied will be the final decision on the lead applications following appeal to the Sheriff.
- Subsequent to the case management meeting on 19 December 2013 a
 Practice Direction was issued by the President of the panel which narrated
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- 8. The parties agreed that the other applications not selected for determination as lead applications would be sisted by the Committee pending the determination of the lead applications. On conclusion of the proceedings relating to the lead applications or at conclusion of any appeal proceedings following thereon the lead applications, the final decisions to be applied will be in accordance with the Practice Direction referred to before.
- On 12 June 2014 the Committee's decision in the two lead applications was issued. The statutory time limit for an appeal to the Sheriff has now expired.

- 10. The Committee rejected the homeowner's complaint of failure to comply with the Property Factor's Code of Conduct and failure to carry out property factor's duties. They did not uphold the complaints of the homeowner Mr Philip Mackle in either of the lead applications. The reasons for the committee's decisions and the findings in fact for each case are set out in full in the decisions in the two lead applications to which reference is made. Copies of these decisions on the lead applications are attached.
- 11. In accordance with the outcomes in respect of the lead cases and in terms of the President's Practice Direction the committee now determines that the sisted applications of the applicant will be dealt with as follows:
 - a) the Committee recalls the sist granted in respect of the applicant's two applications (hohp/lm/13/0118 and hohp/pf/13/0191)
 - b) the Committee rejects the applicant's complaints that the respondents failed to carry out property factor's duties and to comply with the Code of Conduct referred to in the two applications (hohp/lm/13/0118 and hohp/pf/13/0191) for the reasons stated in the Committee's decisions on the lead applications to which reference is made.

| Signed/ | Date.Ĵ.∫July 2014 |
|-------------|-------------------|
| Chairperson | |



HOHP/LM/13/0117 & HOHP/PF/13/0190 53 Waverley Park, Kirkintilloch, Glasgow, G66 2BL

The Parties:-

Ms Mary Mulgrew, 53 Waverley Park, Kirkintilloch, Glasgow, G66 2BL (whose authorised representative is Mr Philip Mackle, 57 Waverley Park, Kirkintilloch) ("the applicant")

Speirs Gumley Property Management, 194 Bath Street, Glasgow, G2 4LE (whose authorised representative is Mr David Doig, Solicitor, Glasgow) ("the respondent")

Committee Members

- 1. This document is intended to deal with the two cases listed above in which the applicant has made applications to the Homeowner Housing Panel ("the Panel"). All references to statutory sections are to the Property Factors (Scotland) Act 2011 ("the Act") and all references to regulations are to the Homeowner Housing Panel (Applications and Decisions) (Scotland) Regulations 2012 (SSI 2012 No. 180) ("the Regulations").
- These two applications are made under Section 17(2) of the Act and are detailed in the schedule hereto which comprise a total of 146 applications from 74 homeowners within a development situated at Waverley Park, Kirkintilloch ("the development").
- On 19 December 2013 a case management meeting took place at the offices of the Panel. The meeting was chaired by the President of the Panel. At the

- 4. It is acknowledged that the 146 applications fall into two categories, these categories being applications dealing with a property management/service complaint and applications dealing with a float handling complaint.
- 5. With the agreement of the parties, two applications have been selected to be heard as lead applications by a Homeowner Housing Committee ("the committee"). One lead application to be selected from each category of complaint. The two selected applications being the applications by the homeowner Mr Philip Mackle ("the homeowner") reference numbers HOHP/LM/13/0121 and HOHP/PF/13/0194, ("the lead applications").
- 6. The parties agreed to be bound by the Committee's final decision on the lead applications referred to above. In the event of appeal in terms of Section 22 of the Act, the decision to be applied will be the final decision on the lead applications following appeal to the Sheriff.
- Subsequent to the case management meeting on 19 December 2013 a
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- 8. The parties agreed that the other applications not selected for determination as lead applications would be sisted by the Committee pending the determination of the lead applications. On conclusion of the proceedings relating to the lead applications or at conclusion of any appeal proceedings following thereon the lead applications, the final decisions to be applied will be in accordance with the Practice Direction referred to before.
- 9. On 12 June 2014 the Committee's decision in the two lead applications was issued. The statutory time limit for an appeal to the Sheriff has now expired.

- 10. The Committee rejected the homeowner's complaint of failure to comply with the Property Factor's Code of Conduct and failure to carry out property factor's duties. They did not uphold the complaints of the homeowner Mr Philip Mackle in either of the lead applications. The reasons for the committee's decisions and the findings in fact for each case are set out in full in the decisions in the two lead applications to which reference is made. Copies of these decisions on the lead applications are attached.
- 11. In accordance with the outcomes in respect of the lead cases and in terms of the President's Practice Direction the committee now determines that the sisted applications of the applicant will be dealt with as follows:
 - a) the Committee recalls the sist granted in respect of the applicant's two applications (hohp/lm/13/0117 and hohp/pf/13/0190)
 - b) the Committee rejects the applicant's complaints that the respondents failed to carry out property factor's duties and to comply with the Code of Conduct referred to in the two applications (hohp/lm/13/0117 and hohp/pf/13/0190) for the reasons stated in the Committee's decisions on the lead applications to which reference is made.

| Signed Date a.l. July 2014 Chairpersor | Signed | Date July 2014 |
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HOHP/LM/13/0116 & HOHP/PF/13/0189 52 Waverley Park, Kirkintilloch, Glasgow, G66 2BP

The Parties:-

Mrs Alison Lynn, 52 Waverley Park, Kirkintilloch, Glasgow, G66 2BP (whose authorised representative is Mr Philip Mackle, 57 Waverley Park, Kirkintilloch) ("the applicant")

Speirs Gumley Property Management, 194 Bath Street, Glasgow, G2 4LE (whose authorised representative is Mr David Doig, Solicitor, Glasgow) ("the respondent")

Committee Members

- This document is intended to deal with the two cases listed above in which
 the applicant has made applications to the Homeowner Housing Panel ("the
 Panel"). All references to statutory sections are to the Property Factors
 (Scotland) Act 2011 ("the Act") and all references to regulations are to the
 Homeowner Housing Panel (Applications and Decisions) (Scotland)
 Regulations 2012 (SSI 2012 No. 180) ("the Regulations").
- These two applications are made under Section 17(2) of the Act and are detailed in the schedule hereto which comprise a total of 146 applications from 74 homeowners within a development situated at Waverley Park, Kirkintilloch ("the development").
- On 19 December 2013 a case management meeting took place at the offices of the Panel. The meeting was chaired by the President of the Panel. At the

- 4. It is acknowledged that the 146 applications fall into two categories, these categories being applications dealing with a property management/service complaint and applications dealing with a float handling complaint.
- 5. With the agreement of the parties, two applications have been selected to be heard as lead applications by a Homeowner Housing Committee ("the committee"). One lead application to be selected from each category of complaint. The two selected applications being the applications by the homeowner Mr Philip Mackle ("the homeowner") reference numbers HOHP/LM/13/0121 and HOHP/PF/13/0194, ("the lead applications").
- 6. The parties agreed to be bound by the Committee's final decision on the lead applications referred to above. In the event of appeal in terms of Section 22 of the Act, the decision to be applied will be the final decision on the lead applications following appeal to the Sheriff.
- Subsequent to the case management meeting on 19 December 2013 a
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- 8. The parties agreed that the other applications not selected for determination as lead applications would be sisted by the Committee pending the determination of the lead applications. On conclusion of the proceedings relating to the lead applications or at conclusion of any appeal proceedings following thereon the lead applications, the final decisions to be applied will be in accordance with the Practice Direction referred to before.
- On 12 June 2014 the Committee's decision in the two lead applications was issued. The statutory time limit for an appeal to the Sheriff has now expired.

- 10. The Committee rejected the homeowner's complaint of failure to comply with the Property Factor's Code of Conduct and failure to carry out property factor's duties. They did not uphold the complaints of the homeowner Mr Philip Mackle in either of the lead applications. The reasons for the committee's decisions and the findings in fact for each case are set out in full in the decisions in the two lead applications to which reference is made. Copies of these decisions on the lead applications are attached.
- 11. In accordance with the outcomes in respect of the lead cases and in terms of the President's Practice Direction the committee now determines that the sisted applications of the applicant will be dealt with as follows:
 - a) the Committee recalls the sist granted in respect of the applicant's two applications (hohp/lm/13/0116 and hohp/pf/13/0189)
 - b) the Committee rejects the applicant's complaints that the respondents failed to carry out property factor's duties and to comply with the Code of Conduct referred to in the two applications (hohp/lm/13/0116 and hohp/pf/13/0189) for the reasons stated in the Committee's decisions on the lead applications to which reference is made.

| Signed Chairperso | | Date.3 \.July 2014 |
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HOHP/LM/13/0115 & HOHP/PF/13/0188 51 Waverley Park, Kirkintilloch, Glasgow, G66 2BL

The Parties:-

Mr Martin Robertson, 51 Waverley Park, Kirkintilloch, Glasgow, G66 2BL (whose authorised representative is Mr Philip Mackle, 57 Waverley Park, Kirkintilloch) ("the applicant")

Speirs Gumley Property Management, 194 Bath Street, Glasgow, G2 4LE (whose authorised representative is Mr David Doig, Solicitor, Glasgow) ("the respondent")

Committee Members

- 1. This document is intended to deal with the two cases listed above in which the applicant has made applications to the Homeowner Housing Panel ("the Panel"). All references to statutory sections are to the Property Factors (Scotland) Act 2011 ("the Act") and all references to regulations are to the Homeowner Housing Panel (Applications and Decisions) (Scotland) Regulations 2012 (SSI 2012 No. 180) ("the Regulations").
- These two applications are made under Section 17(2) of the Act and are detailed in the schedule hereto which comprise a total of 146 applications from 74 homeowners within a development situated at Waverley Park, Kirkintilloch ("the development").
- On 19 December 2013 a case management meeting took place at the offices of the Panel. The meeting was chaired by the President of the Panel. At the

- 4. It is acknowledged that the 146 applications fall into two categories, these categories being applications dealing with a property management/service complaint and applications dealing with a float handling complaint.
- 5. With the agreement of the parties, two applications have been selected to be heard as lead applications by a Homeowner Housing Committee ("the committee"). One lead application to be selected from each category of complaint. The two selected applications being the applications by the homeowner Mr Philip Mackle ("the homeowner") reference numbers HOHP/LM/13/0121 and HOHP/PF/13/0194, ("the lead applications").
- 6. The parties agreed to be bound by the Committee's final decision on the lead applications referred to above. In the event of appeal in terms of Section 22 of the Act, the decision to be applied will be the final decision on the lead applications following appeal to the Sheriff.
- Subsequent to the case management meeting on 19 December 2013 a
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- On 12 June 2014 the Committee's decision in the two lead applications was issued. The statutory time limit for an appeal to the Sheriff has now expired.

- 10. The Committee rejected the homeowner's complaint of failure to comply with the Property Factor's Code of Conduct and failure to carry out property factor's duties. They did not uphold the complaints of the homeowner Mr Philip Mackle in either of the lead applications. The reasons for the committee's decisions and the findings in fact for each case are set out in full in the decisions in the two lead applications to which reference is made. Copies of these decisions on the lead applications are attached.
- 11. In accordance with the outcomes in respect of the lead cases and in terms of the President's Practice Direction the committee now determines that the sisted applications of the applicant will be dealt with as follows:
 - a) the Committee recalls the sist granted in respect of the applicant's two applications (hohp/lm/13/0115 and hohp/pf/13/0188)
 - b) the Committee rejects the applicant's complaints that the respondents failed to carry out property factor's duties and to comply with the Code of Conduct referred to in the two applications (hohp/lm/13/0115 and hohp/pf/13/0188) for the reasons stated in the Committee's decisions on the lead applications to which reference is made.

| Signed Chairperson | Date. 3. ∫July 2014 |
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HOHP/LM/13/0114 & HOHP/PF/13/0187 49 Waverley Park, Kirkintilloch, Glasgow, G66 2BL

The Parties:-

Mr Graham Gold, 49 Waverley Park, Kirkintilloch, Glasgow, G66 2BL (whose authorised representative is Mr Philip Mackle, 57 Waverley Park, Kirkintilloch) ("the applicant")

Speirs Gumley Property Management, 194 Bath Street, Glasgow, G2 4LE (whose authorised representative is Mr David Doig, Solicitor, Glasgow) ("the respondent")

Committee Members

- This document is intended to deal with the two cases listed above in which
 the applicant has made applications to the Homeowner Housing Panel ("the
 Panel"). All references to statutory sections are to the Property Factors
 (Scotland) Act 2011 ("the Act") and all references to regulations are to the
 Homeowner Housing Panel (Applications and Decisions) (Scotland)
 Regulations 2012 (SSI 2012 No. 180) ("the Regulations").
- 2. These two applications are made under Section 17(2) of the Act and are detailed in the schedule hereto which comprise a total of 146 applications from 74 homeowners within a development situated at Waverley Park, Kirkintilloch ("the development").
- On 19 December 2013 a case management meeting took place at the offices of the Panel. The meeting was chaired by the President of the Panel. At the

- 4. It is acknowledged that the 146 applications fall into two categories, these categories being applications dealing with a property management/service complaint and applications dealing with a float handling complaint.
- 5. With the agreement of the parties, two applications have been selected to be heard as lead applications by a Homeowner Housing Committee ("the committee"). One lead application to be selected from each category of complaint. The two selected applications being the applications by the homeowner Mr Philip Mackle ("the homeowner") reference numbers HOHP/LM/13/0121 and HOHP/PF/13/0194, ("the lead applications").
- 6. The parties agreed to be bound by the Committee's final decision on the lead applications referred to above. In the event of appeal in terms of Section 22 of the Act, the decision to be applied will be the final decision on the lead applications following appeal to the Sheriff.
- Subsequent to the case management meeting on 19 December 2013 a
 Practice Direction was issued by the President of the panel which narrated
 the approach agreed by the parties. A copy of that Practice Direction is
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- 8. The parties agreed that the other applications not selected for determination as lead applications would be sisted by the Committee pending the determination of the lead applications. On conclusion of the proceedings relating to the lead applications or at conclusion of any appeal proceedings following thereon the lead applications, the final decisions to be applied will be in accordance with the Practice Direction referred to before.
- 9. On 12 June 2014 the Committee's decision in the two lead applications was issued. The statutory time limit for an appeal to the Sheriff has now expired.

- 10. The Committee rejected the homeowner's complaint of failure to comply with the Property Factor's Code of Conduct and failure to carry out property factor's duties. They did not uphold the complaints of the homeowner Mr Philip Mackle in either of the lead applications. The reasons for the committee's decisions and the findings in fact for each case are set out in full in the decisions in the two lead applications to which reference is made. Copies of these decisions on the lead applications are attached.
- 11. In accordance with the outcomes in respect of the lead cases and in terms of the President's Practice Direction the committee now determines that the sisted applications of the applicant will be dealt with as follows:
 - a) the Committee recalls the sist granted in respect of the applicant's two applications (hohp/lm/13/0114 and hohp/pf/13/0187)
 - b) the Committee rejects the applicant's complaints that the respondents failed to carry out property factor's duties and to comply with the Code of Conduct referred to in the two applications (hohp/lm/13/0114 and hohp/pf/13/0187) for the reasons stated in the Committee's decisions on the lead applications to which reference is made.

12. The parties' attention is drawn to the terms of section 22 of the 2011 Act regarding their right to appeal and the time limit for doing so. It provides: "(1) An appeal on a point of law only may be made by summary application to the Sheriff against a decision of the president of the Homeowner Housing Panel or a Homeowner Housing Committee. "(2) An appeal under subsection (1) must be made within the period of 21 days beginning with the date on which the decision appealed against is made..."

| Signed/ |
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| Signed/ Chairperso |

...... Date 31. July 2014......



HOHP/LM/13/0113 & HOHP/PF/13/0186

48 Waverley Park, Kirkintilloch, Glasgow, G66 2BP

The Parties:-

Mr Brian Cawley & Mrs Marlyn Cawley, 48 Waverley Park, Kirkintilloch, Glasgow, G66 2BP (whose authorised representative is Mr Philip Mackle, 57 Waverley Park, Kirkintilloch) ("the applicant")

Speirs Gumley Property Management, 194 Bath Street, Glasgow, G2 4LE (whose authorised representative is Mr David Doig, Solicitor, Glasgow) ("the respondent")

Committee Members

- This document is intended to deal with the two cases listed above in which
 the applicant has made applications to the Homeowner Housing Panel ("the
 Panel"). All references to statutory sections are to the Property Factors
 (Scotland) Act 2011 ("the Act") and all references to regulations are to the
 Homeowner Housing Panel (Applications and Decisions) (Scotland)
 Regulations 2012 (SSI 2012 No. 180) ("the Regulations").
- These two applications are made under Section 17(2) of the Act and are detailed in the schedule hereto which comprise a total of 146 applications from 74 homeowners within a development situated at Waverley Park, Kirkintilloch ("the development").

- 3. On 19 December 2013 a case management meeting took place at the offices of the Panel. The meeting was chaired by the President of the Panel. At the case management meeting the President proposed a method of dealing with all 146 applications, which proposal was agreed by the parties via their authorised representative and approved by the chairperson of the Homeowner Housing Committee to which the 146 application are referred.
- 4. It is acknowledged that the 146 applications fall into two categories, these categories being applications dealing with a property management/service complaint and applications dealing with a float handling complaint.
- 5. With the agreement of the parties, two applications have been selected to be heard as lead applications by a Homeowner Housing Committee ("the committee"). One lead application to be selected from each category of complaint. The two selected applications being the applications by the homeowner Mr Philip Mackle ("the homeowner") reference numbers HOHP/LM/13/0121 and HOHP/PF/13/0194, ("the lead applications").
- 6. The parties agreed to be bound by the Committee's final decision on the lead applications referred to above. In the event of appeal in terms of Section 22 of the Act, the decision to be applied will be the final decision on the lead applications following appeal to the Sheriff.
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- 9. On 12 June 2014 the Committee's decision in the two lead applications was issued. The statutory time limit for an appeal to the Sheriff has now expired.

- 10. The Committee rejected the homeowner's complaint of failure to comply with the Property Factor's Code of Conduct and failure to carry out property factor's duties. They did not uphold the complaints of the homeowner Mr Philip Mackle in either of the lead applications. The reasons for the committee's decisions and the findings in fact for each case are set out in full in the decisions in the two lead applications to which reference is made. Copies of these decisions on the lead applications are attached.
- 11. In accordance with the outcomes in respect of the lead cases and in terms of the President's Practice Direction the committee now determines that the sisted applications of the applicant will be dealt with as follows:
 - a) the Committee recalls the sist granted in respect of the applicant's two applications (hohp/lm/13/0113 and hohp/pf/13/0186)
 - b) the Committee rejects the applicant's complaints that the respondents failed to carry out property factor's duties and to comply with the Code of Conduct referred to in the two applications (hohp/lm/13/0113 and hohp/pf/13/0186) for the reasons stated in the Committee's decisions on the lead applications to which reference is made.

12. The parties' attention is drawn to the terms of section 22 of the 2011 Act regarding their right to appeal and the time limit for doing so. It provides: "(1) An appeal on a point of law only may be made by summary application to the Sheriff against a decision of the president of the Homeowner Housing Panel or a Homeowner Housing Committee. "(2) An appeal under subsection (1) must be made within the period of 21 days beginning with the date on which the decision appealed against is made..."

| Signed, |
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| Signed, Chairperst |

..... Date 3 \ July 2014......



HOHP/LM/13/0112

47 Waverley Park, Kirkintilloch, Glasgow, G66 2BL

&

HOHP/PF/13/0185

The Parties:-

Mr Edward Young & Mrs Jean Young, 47 Waverley Park, Kirkintilloch, Glasgow, G66 2BL

(whose authorised representative is Mr Philip Mackle, 57 Waverley Park, Kirkintilloch) ("the applicant")

Speirs Gumley Property Management, 194 Bath Street, Glasgow, G2 4LE (whose authorised representative is Mr David Doig, Solicitor, Glasgow) ("the respondent")

Committee Members

- This document is intended to deal with the two cases listed above in which
 the applicant has made applications to the Homeowner Housing Panel ("the
 Panel"). All references to statutory sections are to the Property Factors
 (Scotland) Act 2011 ("the Act") and all references to regulations are to the
 Homeowner Housing Panel (Applications and Decisions) (Scotland)
 Regulations 2012 (SSI 2012 No. 180) ("the Regulations").
- These two applications are made under Section 17(2) of the Act and are detailed in the schedule hereto which comprise a total of 146 applications from 74 homeowners within a development situated at Waverley Park, Kirkintilloch ("the development").

- 3. On 19 December 2013 a case management meeting took place at the offices of the Panel. The meeting was chaired by the President of the Panel. At the case management meeting the President proposed a method of dealing with all 146 applications, which proposal was agreed by the parties via their authorised representative and approved by the chairperson of the Homeowner Housing Committee to which the 146 application are referred.
- 4. It is acknowledged that the 146 applications fall into two categories, these categories being applications dealing with a property management/service complaint and applications dealing with a float handling complaint.
- 5. With the agreement of the parties, two applications have been selected to be heard as lead applications by a Homeowner Housing Committee ("the committee"). One lead application to be selected from each category of complaint. The two selected applications being the applications by the homeowner Mr Philip Mackle ("the homeowner") reference numbers HOHP/LM/13/0121 and HOHP/PF/13/0194, ("the lead applications").
- 6. The parties agreed to be bound by the Committee's final decision on the lead applications referred to above. In the event of appeal in terms of Section 22 of the Act, the decision to be applied will be the final decision on the lead applications following appeal to the Sheriff.
- 7. Subsequent to the case management meeting on 19 December 2013 a Practice Direction was issued by the President of the panel which narrated the approach agreed by the parties. A copy of that Practice Direction is attached.
- 8. The parties agreed that the other applications not selected for determination as lead applications would be sisted by the Committee pending the determination of the lead applications. On conclusion of the proceedings relating to the lead applications or at conclusion of any appeal proceedings following thereon the lead applications, the final decisions to be applied will be in accordance with the Practice Direction referred to before.
- 9. On 12 June 2014 the Committee's decision in the two lead applications was issued. The statutory time limit for an appeal to the Sheriff has now expired.

- 10. The Committee rejected the homeowner's complaint of failure to comply with the Property Factor's Code of Conduct and failure to carry out property factor's duties. They did not uphold the complaints of the homeowner Mr Philip Mackle in either of the lead applications. The reasons for the committee's decisions and the findings in fact for each case are set out in full in the decisions in the two lead applications to which reference is made. Copies of these decisions on the lead applications are attached.
- 11. In accordance with the outcomes in respect of the lead cases and in terms of the President's Practice Direction the committee now determines that the sisted applications of the applicant will be dealt with as follows:
 - a) the Committee recalls the sist granted in respect of the applicant's two applications (hohp/lm/13/0112 and hohp/pf/13/0185)
 - b) the Committee rejects the applicant's complaints that the respondents failed to carry out property factor's duties and to comply with the Code of Conduct referred to in the two applications (hohp/lm/13/0112 and hohp/pf/13/0185) for the reasons stated in the Committee's decisions on the lead applications to which reference is made.

12. The parties' attention is drawn to the terms of section 22 of the 2011 Act regarding their right to appeal and the time limit for doing so. It provides: "(1) An appeal on a point of law only may be made by summary application to the Sheriff against a decision of the president of the Homeowner Housing Panel or a Homeowner Housing Committee. "(2) An appeal under subsection (1) must be made within the period of 21 days beginning with the date on which the decision appealed against is made..."

| Signed | |
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| Chairperson | |

..... Date: July 2014........



HOHP/LM/13/0111 & HOHP/PF/13/0184

46 Waverley Park, Kirkintilloch, Glasgow, G66 2BP

The Parties:-

Mr Joseph Oliver, 46 Waverley Park, Kirkintilloch, Glasgow, G66 2BP (whose authorised representative is Mr Philip Mackle, 57 Waverley Park, Kirkintilloch) ("the applicant")

Speirs Gumley Property Management, 194 Bath Street, Glasgow, G2 4LE (whose authorised representative is Mr David Doig, Solicitor, Glasgow) ("the respondent")

Committee Members

- 1. This document is intended to deal with the two cases listed above in which the applicant has made applications to the Homeowner Housing Panel ("the Panel"). All references to statutory sections are to the Property Factors (Scotland) Act 2011 ("the Act") and all references to regulations are to the Homeowner Housing Panel (Applications and Decisions) (Scotland) Regulations 2012 (SSI 2012 No. 180) ("the Regulations").
- These two applications are made under Section 17(2) of the Act and are detailed in the schedule hereto which comprise a total of 146 applications from 74 homeowners within a development situated at Waverley Park, Kirkintilloch ("the development").
- On 19 December 2013 a case management meeting took place at the offices of the Panel. The meeting was chaired by the President of the Panel. At the

- 4. It is acknowledged that the 146 applications fall into two categories, these categories being applications dealing with a property management/service complaint and applications dealing with a float handling complaint.
- 5. With the agreement of the parties, two applications have been selected to be heard as lead applications by a Homeowner Housing Committee ("the committee"). One lead application to be selected from each category of complaint. The two selected applications being the applications by the homeowner Mr Philip Mackle ("the homeowner") reference numbers HOHP/LM/13/0121 and HOHP/PF/13/0194, ("the lead applications").
- 6. The parties agreed to be bound by the Committee's final decision on the lead applications referred to above. In the event of appeal in terms of Section 22 of the Act, the decision to be applied will be the final decision on the lead applications following appeal to the Sheriff.
- 7. Subsequent to the case management meeting on 19 December 2013 a Practice Direction was issued by the President of the panel which narrated the approach agreed by the parties. A copy of that Practice Direction is attached.
- 8. The parties agreed that the other applications not selected for determination as lead applications would be sisted by the Committee pending the determination of the lead applications. On conclusion of the proceedings relating to the lead applications or at conclusion of any appeal proceedings following thereon the lead applications, the final decisions to be applied will be in accordance with the Practice Direction referred to before.
- 9. On 12 June 2014 the Committee's decision in the two lead applications was issued. The statutory time limit for an appeal to the Sheriff has now expired.

- 10. The Committee rejected the homeowner's complaint of failure to comply with the Property Factor's Code of Conduct and failure to carry out property factor's duties. They did not uphold the complaints of the homeowner Mr Philip Mackle in either of the lead applications. The reasons for the committee's decisions and the findings in fact for each case are set out in full in the decisions in the two lead applications to which reference is made. Copies of these decisions on the lead applications are attached.
- 11. In accordance with the outcomes in respect of the lead cases and in terms of the President's Practice Direction the committee now determines that the sisted applications of the applicant will be dealt with as follows:
 - a) the Committee recalls the sist granted in respect of the applicant's two applications (hohp/lm/13/0111 and hohp/pf/13/0184)
 - b) the Committee rejects the applicant's complaints that the respondents failed to carry out property factor's duties and to comply with the Code of Conduct referred to in the two applications (hohp/lm/13/0111 and hohp/pf/13/0184) for the reasons stated in the Committee's decisions on the lead applications to which reference is made.

| Signed/ Chairperson | Date July 2014 |
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HOHP/LM/13/0110 & HOHP/PF/13/0183 45 Waverley Park, Kirkintilloch, Glasgow, G66 2BL

The Parties:-

Mr Eddie McKenna & Mrs Barbara McKenna, 45 Waverley Park, Kirkintilloch, Glasgow, G66 2BL

(whose authorised representative is Mr Philip Mackle, 57 Waverley Park, Kirkintilloch) ("the applicant")

Speirs Gumley Property Management, 194 Bath Street, Glasgow, G2 4LE (whose authorised representative is Mr David Doig, Solicitor, Glasgow) ("the respondent")

Committee Members

- 1. This document is intended to deal with the two cases listed above in which the applicant has made applications to the Homeowner Housing Panel ("the Panel"). All references to statutory sections are to the Property Factors (Scotland) Act 2011 ("the Act") and all references to regulations are to the Homeowner Housing Panel (Applications and Decisions) (Scotland) Regulations 2012 (SSI 2012 No. 180) ("the Regulations").
- These two applications are made under Section 17(2) of the Act and are detailed in the schedule hereto which comprise a total of 146 applications from 74 homeowners within a development situated at Waverley Park, Kirkintilloch ("the development").

- 3. On 19 December 2013 a case management meeting took place at the offices of the Panel. The meeting was chaired by the President of the Panel. At the case management meeting the President proposed a method of dealing with all 146 applications, which proposal was agreed by the parties via their authorised representative and approved by the chairperson of the Homeowner Housing Committee to which the 146 application are referred.
- 4. It is acknowledged that the 146 applications fall into two categories, these categories being applications dealing with a property management/service complaint and applications dealing with a float handling complaint.
- 5. With the agreement of the parties, two applications have been selected to be heard as lead applications by a Homeowner Housing Committee ("the committee"). One lead application to be selected from each category of complaint. The two selected applications being the applications by the homeowner Mr Philip Mackle ("the homeowner") reference numbers HOHP/LM/13/0121 and HOHP/PF/13/0194, ("the lead applications").
- 6. The parties agreed to be bound by the Committee's final decision on the lead applications referred to above. In the event of appeal in terms of Section 22 of the Act, the decision to be applied will be the final decision on the lead applications following appeal to the Sheriff.
- Subsequent to the case management meeting on 19 December 2013 a
 Practice Direction was issued by the President of the panel which narrated
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- 8. The parties agreed that the other applications not selected for determination as lead applications would be sisted by the Committee pending the determination of the lead applications. On conclusion of the proceedings relating to the lead applications or at conclusion of any appeal proceedings following thereon the lead applications, the final decisions to be applied will be in accordance with the Practice Direction referred to before.
- 9. On 12 June 2014 the Committee's decision in the two lead applications was issued. The statutory time limit for an appeal to the Sheriff has now expired.

- 10. The Committee rejected the homeowner's complaint of failure to comply with the Property Factor's Code of Conduct and failure to carry out property factor's duties. They did not uphold the complaints of the homeowner Mr Philip Mackle in either of the lead applications. The reasons for the committee's decisions and the findings in fact for each case are set out in full in the decisions in the two lead applications to which reference is made. Copies of these decisions on the lead applications are attached.
- 11. In accordance with the outcomes in respect of the lead cases and in terms of the President's Practice Direction the committee now determines that the sisted applications of the applicant will be dealt with as follows:
 - a) the Committee recalls the sist granted in respect of the applicant's two applications (hohp/lm/13/0110 and hohp/pf/13/0183)
 - b) the Committee rejects the applicant's complaints that the respondents failed to carry out property factor's duties and to comply with the Code of Conduct referred to in the two applications (hohp/lm/13/0110 and hohp/pf/13/0183) for the reasons stated in the Committee's decisions on the lead applications to which reference is made.

| Signed | Date.3 July 2014 |
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| Chairpersol | • |



HOHP/LM/13/0109 & HOHP/PF/13/0182 44 Waverley Park, Kirkintilloch, Glasgow, G66 2BP

The Parties:-

Mr Vishal Dey, 44 Waverley Park, Kirkintilloch, Glasgow, G66 2BP (whose authorised representative is Mr Philip Mackle, 57 Waverley Park, Kirkintilloch) ("the applicant")

Speirs Gumley Property Management, 194 Bath Street, Glasgow, G2 4LE (whose authorised representative is Mr David Doig, Solicitor, Glasgow) ("the respondent")

Committee Members

- 1. This document is intended to deal with the two cases listed above in which the applicant has made applications to the Homeowner Housing Panel ("the Panel"). All references to statutory sections are to the Property Factors (Scotland) Act 2011 ("the Act") and all references to regulations are to the Homeowner Housing Panel (Applications and Decisions) (Scotland) Regulations 2012 (SSI 2012 No. 180) ("the Regulations").
- These two applications are made under Section 17(2) of the Act and are detailed in the schedule hereto which comprise a total of 146 applications from 74 homeowners within a development situated at Waverley Park, Kirkintilloch ("the development").
- On 19 December 2013 a case management meeting took place at the offices of the Panel. The meeting was chaired by the President of the Panel. At the

- 4. It is acknowledged that the 146 applications fall into two categories, these categories being applications dealing with a property management/service complaint and applications dealing with a float handling complaint.
- 5. With the agreement of the parties, two applications have been selected to be heard as lead applications by a Homeowner Housing Committee ("the committee"). One lead application to be selected from each category of complaint. The two selected applications being the applications by the homeowner Mr Philip Mackle ("the homeowner") reference numbers HOHP/LM/13/0121 and HOHP/PF/13/0194, ("the lead applications").
- 6. The parties agreed to be bound by the Committee's final decision on the lead applications referred to above. In the event of appeal in terms of Section 22 of the Act, the decision to be applied will be the final decision on the lead applications following appeal to the Sheriff.
- 7. Subsequent to the case management meeting on 19 December 2013 a Practice Direction was issued by the President of the panel which narrated the approach agreed by the parties. A copy of that Practice Direction is attached.
- 8. The parties agreed that the other applications not selected for determination as lead applications would be sisted by the Committee pending the determination of the lead applications. On conclusion of the proceedings relating to the lead applications or at conclusion of any appeal proceedings following thereon the lead applications, the final decisions to be applied will be in accordance with the Practice Direction referred to before.
- 9. On 12 June 2014 the Committee's decision in the two lead applications was issued. The statutory time limit for an appeal to the Sheriff has now expired.

- 10. The Committee rejected the homeowner's complaint of failure to comply with the Property Factor's Code of Conduct and failure to carry out property factor's duties. They did not uphold the complaints of the homeowner Mr Philip Mackle in either of the lead applications. The reasons for the committee's decisions and the findings in fact for each case are set out in full in the decisions in the two lead applications to which reference is made. Copies of these decisions on the lead applications are attached.
- 11. In accordance with the outcomes in respect of the lead cases and in terms of the President's Practice Direction the committee now determines that the sisted applications of the applicant will be dealt with as follows:
 - a) the Committee recalls the sist granted in respect of the applicant's two applications (hohp/lm/13/0109 and hohp/pf/13/0182)
 - b) the Committee rejects the applicant's complaints that the respondents failed to carry out property factor's duties and to comply with the Code of Conduct referred to in the two applications (hohp/lm/13/0109 and hohp/pf/13/0182) for the reasons stated in the Committee's decisions on the lead applications to which reference is made.

12. The parties' attention is drawn to the terms of section 22 of the 2011 Act regarding their right to appeal and the time limit for doing so. It provides: "(1) An appeal on a point of law only may be made by summary application to the Sheriff against a decision of the president of the Homeowner Housing Panel or a Homeowner Housing Committee. "(2) An appeal under subsection (1) must be made within the period of 21 days beginning with the date on which the decision appealed against is made..."

| Signed Chairperson | |
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| Chairperson | |



HOHP/LM/13/0108 & HOHP/PF/13/0181 43 Waverley Park, Kirkintilloch, Glasgow, G66 2BL

The Parties:-

Mrs Pamela Hutton, 43 Waverley Park, Kirkintilloch, Glasgow, G66 2BL (whose authorised representative is Mr Philip Mackle, 57 Waverley Park, Kirkintilloch) ("the applicant")

Speirs Gumley Property Management, 194 Bath Street, Glasgow, G2 4LE (whose authorised representative is Mr David Doig, Solicitor, Glasgow) ("the respondent")

Committee Members

- This document is intended to deal with the two cases listed above in which
 the applicant has made applications to the Homeowner Housing Panel ("the
 Panel"). All references to statutory sections are to the Property Factors
 (Scotland) Act 2011 ("the Act") and all references to regulations are to the
 Homeowner Housing Panel (Applications and Decisions) (Scotland)
 Regulations 2012 (SSI 2012 No. 180) ("the Regulations").
- These two applications are made under Section 17(2) of the Act and are detailed in the schedule hereto which comprise a total of 146 applications from 74 homeowners within a development situated at Waverley Park, Kirkintilloch ("the development").
- 3. On 19 December 2013 a case management meeting took place at the offices of the Panel. The meeting was chaired by the President of the Panel. At the

- 4. It is acknowledged that the 146 applications fall into two categories, these categories being applications dealing with a property management/service complaint and applications dealing with a float handling complaint.
- 5. With the agreement of the parties, two applications have been selected to be heard as lead applications by a Homeowner Housing Committee ("the committee"). One lead application to be selected from each category of complaint. The two selected applications being the applications by the homeowner Mr Philip Mackle ("the homeowner") reference numbers HOHP/LM/13/0121 and HOHP/PF/13/0194, ("the lead applications").
- 6. The parties agreed to be bound by the Committee's final decision on the lead applications referred to above. In the event of appeal in terms of Section 22 of the Act, the decision to be applied will be the final decision on the lead applications following appeal to the Sheriff.
- Subsequent to the case management meeting on 19 December 2013 a
 Practice Direction was issued by the President of the panel which narrated
 the approach agreed by the parties. A copy of that Practice Direction is
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- 8. The parties agreed that the other applications not selected for determination as lead applications would be sisted by the Committee pending the determination of the lead applications. On conclusion of the proceedings relating to the lead applications or at conclusion of any appeal proceedings following thereon the lead applications, the final decisions to be applied will be in accordance with the Practice Direction referred to before.
- On 12 June 2014 the Committee's decision in the two lead applications was issued. The statutory time limit for an appeal to the Sheriff has now expired.

- 10. The Committee rejected the homeowner's complaint of failure to comply with the Property Factor's Code of Conduct and failure to carry out property factor's duties. They did not uphold the complaints of the homeowner Mr Philip Mackle in either of the lead applications. The reasons for the committee's decisions and the findings in fact for each case are set out in full in the decisions in the two lead applications to which reference is made. Copies of these decisions on the lead applications are attached.
- 11. In accordance with the outcomes in respect of the lead cases and in terms of the President's Practice Direction the committee now determines that the sisted applications of the applicant will be dealt with as follows:
 - a) the Committee recalls the sist granted in respect of the applicant's two applications (hohp/lm/13/0108 and hohp/pf/13/0181)
 - b) the Committee rejects the applicant's complaints that the respondents failed to carry out property factor's duties and to comply with the Code of Conduct referred to in the two applications (hohp/lm/13/0108 and hohp/pf/13/0181) for the reasons stated in the Committee's decisions on the lead applications to which reference is made.

| Signed | Date.∄\.July 2014 |
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| Chairnersor | · |



HOHP/LM/13/0107 & HOHP/PF/13/0180 42 Waverley Park, Kirkintilloch, Glasgow, G66 2BP

The Parties:-

Mr Robert Acheson & Mrs Mary Acheson, 42 Waverley Park, Kirkintilloch, Glasgow, G66 2BP (whose authorised representative is Mr Philip Mackle, 57 Waverley Park, Kirkintilloch) ("the applicant")

Speirs Gumley Property Management, 194 Bath Street, Glasgow, G2 4LE (whose authorised representative is Mr David Doig, Solicitor, Glasgow) ("the respondent")

Committee Members

- 1. This document is intended to deal with the two cases listed above in which the applicant has made applications to the Homeowner Housing Panel ("the Panel"). All references to statutory sections are to the Property Factors (Scotland) Act 2011 ("the Act") and all references to regulations are to the Homeowner Housing Panel (Applications and Decisions) (Scotland) Regulations 2012 (SSI 2012 No. 180) ("the Regulations").
- These two applications are made under Section 17(2) of the Act and are detailed in the schedule hereto which comprise a total of 146 applications from 74 homeowners within a development situated at Waverley Park, Kirkintilloch ("the development").

- 3. On 19 December 2013 a case management meeting took place at the offices of the Panel. The meeting was chaired by the President of the Panel. At the case management meeting the President proposed a method of dealing with all 146 applications, which proposal was agreed by the parties via their authorised representative and approved by the chairperson of the Homeowner Housing Committee to which the 146 application are referred.
- 4. It is acknowledged that the 146 applications fall into two categories, these categories being applications dealing with a property management/service complaint and applications dealing with a float handling complaint.
- 5. With the agreement of the parties, two applications have been selected to be heard as lead applications by a Homeowner Housing Committee ("the committee"). One lead application to be selected from each category of complaint. The two selected applications being the applications by the homeowner Mr Philip Mackle ("the homeowner") reference numbers HOHP/LM/13/0121 and HOHP/PF/13/0194, ("the lead applications").
- 6. The parties agreed to be bound by the Committee's final decision on the lead applications referred to above. In the event of appeal in terms of Section 22 of the Act, the decision to be applied will be the final decision on the lead applications following appeal to the Sheriff.
- Subsequent to the case management meeting on 19 December 2013 a
 Practice Direction was issued by the President of the panel which narrated
 the approach agreed by the parties. A copy of that Practice Direction is
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- 9. On 12 June 2014 the Committee's decision in the two lead applications was issued. The statutory time limit for an appeal to the Sheriff has now expired.

- 10. The Committee rejected the homeowner's complaint of failure to comply with the Property Factor's Code of Conduct and failure to carry out property factor's duties. They did not uphold the complaints of the homeowner Mr Philip Mackle in either of the lead applications. The reasons for the committee's decisions and the findings in fact for each case are set out in full in the decisions in the two lead applications to which reference is made. Copies of these decisions on the lead applications are attached.
- 11. In accordance with the outcomes in respect of the lead cases and in terms of the President's Practice Direction the committee now determines that the sisted applications of the applicant will be dealt with as follows:
 - a) the Committee recalls the sist granted in respect of the applicant's two applications (hohp/lm/13/0107 and hohp/pf/13/0180)
 - b) the Committee rejects the applicant's complaints that the respondents failed to carry out property factor's duties and to comply with the Code of Conduct referred to in the two applications (hohp/lm/13/0107 and hohp/pf/13/0180) for the reasons stated in the Committee's decisions on the lead applications to which reference is made.

| Signed | Date 3. July 2014 |
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HOHP/LM/13/0106 & HOHP/PF/13/0179

41 Waverley Park, Kirkintilloch, Glasgow, G66 2BL

The Parties:-

Mr Alex MCCahill, 41 Waverley Park, Kirkintilloch, Glasgow, G66 2BL (whose authorised representative is Mr Philip Mackle, 57 Waverley Park, Kirkintilloch) ("the applicant")

Speirs Gumley Property Management, 194 Bath Street, Glasgow, G2 4LE (whose authorised representative is Mr David Doig, Solicitor, Glasgow) ("the respondent")

Committee Members

- This document is intended to deal with the two cases listed above in which
 the applicant has made applications to the Homeowner Housing Panel ("the
 Panel"). All references to statutory sections are to the Property Factors
 (Scotland) Act 2011 ("the Act") and all references to regulations are to the
 Homeowner Housing Panel (Applications and Decisions) (Scotland)
 Regulations 2012 (SSI 2012 No. 180) ("the Regulations").
- 2. These two applications are made under Section 17(2) of the Act and are detailed in the schedule hereto which comprise a total of 146 applications from 74 homeowners within a development situated at Waverley Park, Kirkintilloch ("the development").
- 3. On 19 December 2013 a case management meeting took place at the offices of the Panel. The meeting was chaired by the President of the Panel. At the

- 4. It is acknowledged that the 146 applications fall into two categories, these categories being applications dealing with a property management/service complaint and applications dealing with a float handling complaint.
- 5. With the agreement of the parties, two applications have been selected to be heard as lead applications by a Homeowner Housing Committee ("the committee"). One lead application to be selected from each category of complaint. The two selected applications being the applications by the homeowner Mr Philip Mackle ("the homeowner") reference numbers HOHP/LM/13/0121 and HOHP/PF/13/0194, ("the lead applications").
- 6. The parties agreed to be bound by the Committee's final decision on the lead applications referred to above. In the event of appeal in terms of Section 22 of the Act, the decision to be applied will be the final decision on the lead applications following appeal to the Sheriff.
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- 10. The Committee rejected the homeowner's complaint of failure to comply with the Property Factor's Code of Conduct and failure to carry out property factor's duties. They did not uphold the complaints of the homeowner Mr Philip Mackle in either of the lead applications. The reasons for the committee's decisions and the findings in fact for each case are set out in full in the decisions in the two lead applications to which reference is made. Copies of these decisions on the lead applications are attached.
- 11. In accordance with the outcomes in respect of the lead cases and in terms of the President's Practice Direction the committee now determines that the sisted applications of the applicant will be dealt with as follows:
 - a) the Committee recalls the sist granted in respect of the applicant's two applications (hohp/lm/13/0106 and hohp/pf/13/0179)
 - b) the Committee rejects the applicant's complaints that the respondents failed to carry out property factor's duties and to comply with the Code of Conduct referred to in the two applications (hohp/lm/13/0106 and hohp/pf/13/0179) for the reasons stated in the Committee's decisions on the lead applications to which reference is made.

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| Signed | Date.之∴July 2014 |
| Chairperso | |



HOHP/LM/13/0105 & HOHP/PF/13/0178 38 Waverley Park, Kirkintilloch, Glasgow, G66 2BP

The Parties:-

Mrs Maureen Santosh, 38 Waverley Park, Kirkintilloch, Glasgow, G66 2BP (whose authorised representative is Mr Philip Mackle, 57 Waverley Park, Kirkintilloch) ("the applicant")

Speirs Gumley Property Management, 194 Bath Street, Glasgow, G2 4LE (whose authorised representative is Mr David Doig, Solicitor, Glasgow) ("the respondent")

Committee Members

- 1. This document is intended to deal with the two cases listed above in which the applicant has made applications to the Homeowner Housing Panel ("the Panel"). All references to statutory sections are to the Property Factors (Scotland) Act 2011 ("the Act") and all references to regulations are to the Homeowner Housing Panel (Applications and Decisions) (Scotland) Regulations 2012 (SSI 2012 No. 180) ("the Regulations").
- These two applications are made under Section 17(2) of the Act and are detailed in the schedule hereto which comprise a total of 146 applications from 74 homeowners within a development situated at Waverley Park, Kirkintilloch ("the development").
- On 19 December 2013 a case management meeting took place at the offices of the Panel. The meeting was chaired by the President of the Panel. At the

- 4. It is acknowledged that the 146 applications fall into two categories, these categories being applications dealing with a property management/service complaint and applications dealing with a float handling complaint.
- 5. With the agreement of the parties, two applications have been selected to be heard as lead applications by a Homeowner Housing Committee ("the committee"). One lead application to be selected from each category of complaint. The two selected applications being the applications by the homeowner Mr Philip Mackle ("the homeowner") reference numbers HOHP/LM/13/0121 and HOHP/PF/13/0194, ("the lead applications").
- 6. The parties agreed to be bound by the Committee's final decision on the lead applications referred to above. In the event of appeal in terms of Section 22 of the Act, the decision to be applied will be the final decision on the lead applications following appeal to the Sheriff.
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- 10. The Committee rejected the homeowner's complaint of failure to comply with the Property Factor's Code of Conduct and failure to carry out property factor's duties. They did not uphold the complaints of the homeowner Mr Philip Mackle in either of the lead applications. The reasons for the committee's decisions and the findings in fact for each case are set out in full in the decisions in the two lead applications to which reference is made. Copies of these decisions on the lead applications are attached.
- 11. In accordance with the outcomes in respect of the lead cases and in terms of the President's Practice Direction the committee now determines that the sisted applications of the applicant will be dealt with as follows:
 - a) the Committee recalls the sist granted in respect of the applicant's two applications (hohp/lm/13/0105 and hohp/pf/13/0178)
 - b) the Committee rejects the applicant's complaints that the respondents failed to carry out property factor's duties and to comply with the Code of Conduct referred to in the two applications (hohp/lm/13/0105 and hohp/pf/13/0178) for the reasons stated in the Committee's decisions on the lead applications to which reference is made.

| Signed | Date.3.\.July 2014 |
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| Chairnersor | • |



HOHP/LM/13/0104 & HOHP/PF/13/0177

37 Waverley Park, Kirkintilloch, Glasgow, G66 2BL

The Parties:-

Mr Martin Mulgrew, 37 Waverley Park, Kirkintilloch, Glasgow, G66 2BL (whose authorised representative is Mr Philip Mackle, 57 Waverley Park, Kirkintilloch) ("the applicant")

Speirs Gumley Property Management, 194 Bath Street, Glasgow, G2 4LE (whose authorised representative is Mr David Doig, Solicitor, Glasgow) ("the respondent")

Committee Members

- 1. This document is intended to deal with the two cases listed above in which the applicant has made applications to the Homeowner Housing Panel ("the Panel"). All references to statutory sections are to the Property Factors (Scotland) Act 2011 ("the Act") and all references to regulations are to the Homeowner Housing Panel (Applications and Decisions) (Scotland) Regulations 2012 (SSI 2012 No. 180) ("the Regulations").
- These two applications are made under Section 17(2) of the Act and are detailed in the schedule hereto which comprise a total of 146 applications from 74 homeowners within a development situated at Waverley Park, Kirkintilloch ("the development").
- On 19 December 2013 a case management meeting took place at the offices of the Panel. The meeting was chaired by the President of the Panel. At the

- 4. It is acknowledged that the 146 applications fall into two categories, these categories being applications dealing with a property management/service complaint and applications dealing with a float handling complaint.
- 5. With the agreement of the parties, two applications have been selected to be heard as lead applications by a Homeowner Housing Committee ("the committee"). One lead application to be selected from each category of complaint. The two selected applications being the applications by the homeowner Mr Philip Mackle ("the homeowner") reference numbers HOHP/LM/13/0121 and HOHP/PF/13/0194, ("the lead applications").
- 6. The parties agreed to be bound by the Committee's final decision on the lead applications referred to above. In the event of appeal in terms of Section 22 of the Act, the decision to be applied will be the final decision on the lead applications following appeal to the Sheriff.
- Subsequent to the case management meeting on 19 December 2013 a
 Practice Direction was issued by the President of the panel which narrated
 the approach agreed by the parties. A copy of that Practice Direction is
 attached.
- 8. The parties agreed that the other applications not selected for determination as lead applications would be sisted by the Committee pending the determination of the lead applications. On conclusion of the proceedings relating to the lead applications or at conclusion of any appeal proceedings following thereon the lead applications, the final decisions to be applied will be in accordance with the Practice Direction referred to before.
- 9. On 12 June 2014 the Committee's decision in the two lead applications was issued. The statutory time limit for an appeal to the Sheriff has now expired.

- 10. The Committee rejected the homeowner's complaint of failure to comply with the Property Factor's Code of Conduct and failure to carry out property factor's duties. They did not uphold the complaints of the homeowner Mr Philip Mackle in either of the lead applications. The reasons for the committee's decisions and the findings in fact for each case are set out in full in the decisions in the two lead applications to which reference is made. Copies of these decisions on the lead applications are attached.
- 11. In accordance with the outcomes in respect of the lead cases and in terms of the President's Practice Direction the committee now determines that the sisted applications of the applicant will be dealt with as follows:
 - a) the Committee recalls the sist granted in respect of the applicant's two applications (hohp/lm/13/0104 and hohp/pf/13/0177)
 - b) the Committee rejects the applicant's complaints that the respondents failed to carry out property factor's duties and to comply with the Code of Conduct referred to in the two applications (hohp/lm/13/0104 and hohp/pf/13/0177) for the reasons stated in the Committee's decisions on the lead applications to which reference is made.

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| Signed | Date.ڬlJuly 2014 |
| Chairpers | • |



HOHP/LM/13/0103 & HOHP/PF/13/0176

36 Waverley Park, Kirkintilloch, Glasgow, G66 2BP

The Parties:-

Mr Franco Dinardo, 36 Waverley Park, Kirkintilloch, Glasgow, G66 2BP (whose authorised representative is Mr Philip Mackle, 57 Waverley Park, Kirkintilloch) ("the applicant")

Speirs Gumley Property Management, 194 Bath Street, Glasgow, G2 4LE (whose authorised representative is Mr David Doig, Solicitor, Glasgow) ("the respondent")

Committee Members

- 1. This document is intended to deal with the two cases listed above in which the applicant has made applications to the Homeowner Housing Panel ("the Panel"). All references to statutory sections are to the Property Factors (Scotland) Act 2011 ("the Act") and all references to regulations are to the Homeowner Housing Panel (Applications and Decisions) (Scotland) Regulations 2012 (SSI 2012 No. 180) ("the Regulations").
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- 5. With the agreement of the parties, two applications have been selected to be heard as lead applications by a Homeowner Housing Committee ("the committee"). One lead application to be selected from each category of complaint. The two selected applications being the applications by the homeowner Mr Philip Mackle ("the homeowner") reference numbers HOHP/LM/13/0121 and HOHP/PF/13/0194, ("the lead applications").
- 6. The parties agreed to be bound by the Committee's final decision on the lead applications referred to above. In the event of appeal in terms of Section 22 of the Act, the decision to be applied will be the final decision on the lead applications following appeal to the Sheriff.
- Subsequent to the case management meeting on 19 December 2013 a
 Practice Direction was issued by the President of the panel which narrated
 the approach agreed by the parties. A copy of that Practice Direction is
 attached.
- 8. The parties agreed that the other applications not selected for determination as lead applications would be sisted by the Committee pending the determination of the lead applications. On conclusion of the proceedings relating to the lead applications or at conclusion of any appeal proceedings following thereon the lead applications, the final decisions to be applied will be in accordance with the Practice Direction referred to before.
- 9. On 12 June 2014 the Committee's decision in the two lead applications was issued. The statutory time limit for an appeal to the Sheriff has now expired.

- 10. The Committee rejected the homeowner's complaint of failure to comply with the Property Factor's Code of Conduct and failure to carry out property factor's duties. They did not uphold the complaints of the homeowner Mr Philip Mackle in either of the lead applications. The reasons for the committee's decisions and the findings in fact for each case are set out in full in the decisions in the two lead applications to which reference is made. Copies of these decisions on the lead applications are attached.
- 11. In accordance with the outcomes in respect of the lead cases and in terms of the President's Practice Direction the committee now determines that the sisted applications of the applicant will be dealt with as follows:
 - a) the Committee recalls the sist granted in respect of the applicant's two applications (hohp/lm/13/0103 and hohp/pf/13/0176)
 - b) the Committee rejects the applicant's complaints that the respondents failed to carry out property factor's duties and to comply with the Code of Conduct referred to in the two applications (hohp/lm/13/0103 and hohp/pf/13/0176) for the reasons stated in the Committee's decisions on the lead applications to which reference is made.

| Signed Chairperson | Date. |
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