

## **Property Factor Enforcement Order**

Chamber Ref: FTS/HPC/PF/22/0644

Property: Flat 13, 173 Lower Granton Road, Edinburgh EH5 1GL ("the

Property")

The Parties:-

Mr Paul Gillam, Flat 13, 173 Lower Granton Road, Edinburgh EH5 1GL ("the homeowner")

Lowther Homes Limited, registered in Scotland SC402836 and having their registered office at Wheatley House, 25 Cochrane Street, Glasgow G1 1HL ("the property factors")

**Tribunal Members:** 

George Clark (Legal Member/Chairman) and Carol Jones (Ordinary Member)

This Notice should be read in conjunction with the Decision of 30 May 2022 under reference FTS/HPC/PF/22/0644

The Tribunal hereby makes the following Property Factor Enforcement Order:

Within one month of the communication to the property factors of this Order, the property factors shall pay to the homeowner the sum of £500 by way of compensation for inconvenience and distress in respect of their failure to comply with OSP6 and their duties in terms of Sections 6.4 and 6.6 of the Code of Conduct for Property Factors, effective from 16 August 2021 ("the Code of Conduct") made under Section 14 of the Property Factors (Scotland) Act 2011 ("the Act") and have failed to comply with the property factor's duties.

Signed Chairperson Date: 13 July 2022