



**Property Factor Enforcement Order**

**Chamber reference: FTS/HPC/PF/21/1771**

**The Parties:**

**Miss Alison McDonald, 2/3, 95 London Avenue, Glasgow G40 3GZ (“the homeowner”)**

**and**

**Lowther Homes Limited, incorporated in Scotland under the Companies Acts (SC402836) and having their registered office at Wheatley House, 25 Cochrane Street, Glasgow G1 1HL (“the property factors”)**

**Tribunal Members – George Clark (Legal Member/Chairman) and Elizabeth Dickson (Ordinary Member)**

This Notice should be read in conjunction with the Decision of 1 February 2022 under reference FTS/HPC/PF/21/1771

**The Tribunal hereby makes the following Property Factor Enforcement Order:**

**Within one month of the communication to the property factors of this Order, the property factors shall cancel their Final Invoice in the sum of £292.79 issued to the homeowner, shall issue a letter of apology to the homeowner in respect of their failure to comply with Section 2.5 of the Property Factors Code of Conduct and shall pay to the homeowner the sum of £500 by way of compensation for inconvenience and distress.**

Signed

Chairperson Date: 23 February 2022