



First-tier Tribunal for Scotland (Housing and Property Chamber)

Certificate of Compliance following upon a Decision of the First-tier Tribunal for Scotland (Housing and Property Chamber) in an application under Section 17(1) of the Property Factors (Scotland) Act 2011 (“the Act”)

Chamber Ref: FTS/HPC/PF/20/2158

Re: Property at 189 Abbeyhill Street, Glasgow, G32 6LN (“the Property”)

The Parties:

Ms Alice Mooney, 189 Abbeyhill Street, Glasgow, G32 6LN (“the Homeowner”)

Your Place, 25 Cochrane Street, Glasgow, G1 1HL (“the Property Factor”)

Tribunal Members:

Neil Kinnear (Legal Member) and Mary Lyden (Ordinary Member)

Decision

The Tribunal has determined that the Property Factor has complied in full with the terms of the Property Factor Enforcement Order dated 29th September 2021 (“the PFEO”) therefore no further action is required. The decision is unanimous.

Statement of Reasons

1. By its decision of 4th August 2021, the Tribunal determined that the Property Factor had not failed to carry out its property factor duties in terms of section 17(1) of the *Property Factors (Scotland) Act 2011* (“the 2011 Act”), had failed to comply with Section 2.5 of the Code of Conduct for Property Factors, and had not failed to comply with Sections 2.1 and 7.1 of the Code of Conduct for Property Factors as required by Section 14(5) of the 2011 Act.
2. The Tribunal issued a Notice of Proposed PFEO together with the decision on 4th August 2021 and invited representations within 14 days of the Notice being received by the parties.

3. Neither the Homeowner nor the Property Factor made representations under section 19(2)(b) of the Act. The Tribunal accordingly made the PFEO.

4. By e-mail dated 24th November 2021, the Property Factor advised the Tribunal it had made payment of the financial sum awarded to the Homeowner in the PFEO.

5. By e-mail dated 25th November 2021, the Homeowner agreed that the actions required in the PFEO had been completed.

7. The Tribunal having considered matters and being satisfied that the PFEO has been complied with by the Property Factor has determined that no further action is required.

Right of Appeal

In terms of Section 46 of the Tribunal (Scotland) Act 2014, a party aggrieved by the decision of the Tribunal may appeal to the Upper Tribunal for Scotland on a point of law only. Before an appeal can be made to the Upper Tribunal, the party must first seek permission to appeal from the First-tier Tribunal. That party must seek permission to appeal within 30 days of the date the decision was sent to them.

Legal Member

Date: 8 December 2021