

Housing and Property Chamber

First-tier Tribunal for Scotland



First-tier Tribunal for Scotland (Housing and Property Chamber)

Letting Agent Enforcement Order (LAEO) made under Section 48(7) of the Housing (Scotland) Act 2014

Chamber Ref: FTS/HPC/LA/25/1574

Re: Property at 3/2, 21 Glen Avenue, Port Glasgow PA14 5AA (“the Property”)

Parties:

EllaQuint Limited, Ground Floor, Marlborough House, 298 Regents Park Road. London N3 2SZ (“the Applicants”)

Corbett & Shields Lettings Limited, 1 Ratho Street, Greenock PA15 2BU (“the Respondents”)

Tribunal Members:

George Clark (Legal Member) and Sandra Brydon (Ordinary Member)

Whereas in terms of its decision dated 20 May 2026, The First-tier Tribunal for Scotland (Housing and Property Chamber) ('the Tribunal') determined that the Letting Agent has failed to comply with the Letting Agent Code of Practice ("The Code") and in particular that the Letting Agent has failed to comply with Sections 2 and 5 of the Code:-

The Tribunal requires the Letting Agent to Pay to the Applicant the amount of £300 as compensation for the inconvenience suffered by the Applicant as a result of the failure to comply with the Code.

The Tribunal orders that the payment specified in this Order must be made within the period of 7 days from the last date on which its Decision may be appealed.

This Order is Warrant for all lawful execution thereon.

Please note that in terms of section 51(1) of the Act, a Letting Agent who, without reasonable excuse, fails to comply with an LAEO commits an offence liable on summary conviction to a fine not exceeding level 3 on the standard scale.

George Clark
Legal Member and Chair
Date: 20 May 2026

