

# Housing and Property Chamber First-tier Tribunal for Scotland

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Certificate of Compliance following upon a decision of the First-tier Tribunal for Scotland (Housing and Property Chamber) in an application under 17(1) of the Property Factors (Scotland) Act 2011.

Chamber Ref:FTS/HPC/PF/25/1067

Property Address Flat 20 Main Street, The Village, East Kilbride G74 4JH ('the Property')

The Parties Ms Georgia Buchan, 29 Kirktonholme Crescent, East Kilbride G74 1BA ('the Homeowner and Applicant')

South Lanarkshire Factoring Services, Property Services, Hamilton Business Unit, Pollock Avenue, Hillhouse, Hamilton ML3 9SZ ('the Factor and Respondent')

Tribunal members: Mark Thorley (Chairperson) and Robert Buchan (Ordinary Member).

## Decision of the Tribunal

The Tribunal having determined that the Notice of Proposed Factor Enforcement Order dated 1st September 2025 ('PFEO') relating to the Property has been complied with, certifies that no further action is required.

## Reasons for the Decision

1. The Tribunal issued a Notice of Proposed PFEO in the following terms "Within 28 days of service of the PFEO on the Respondent, the Respondent shall pay the Applicant the sum of £2000"

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2. The Respondent sent the Tribunal a letter dated 27 January 2026 confirming that she

had received £2000 from the Factor.

3. The Tribunal were satisfied that the Factor has complied with the proposed PFEO.
4. The Tribunal therefore issues this Certificate of Compliance.
5. No further action is required by the Factor in terms of the proposed PFEO.

#### 4. Right of Appeal

In terms of section 46 of the Tribunals (Scotland) Act 2014, a party aggrieved by the decision of the tribunal may appeal to the Upper Tribunal for Scotland on a point of law only. Before an appeal can be made to the Upper Tribunal, the party must first seek permission to appeal from the First-tier Tribunal. That party must seek permission to appeal within 30 days of the date the decision was sent to them.

Mark Thorley

Signed.....Dated 10 March 2026