



**Letting Agent Enforcement Order**  
**made by the First-tier Tribunal for Scotland (Housing and Property**  
**Chamber) in terms of Section 48(7) of the Housing (Scotland) Act 2014**  
**(“the Act”)**

**Chamber Ref:** FTS/HPC/LA/24/0749

**Re:** Property at Flat at 39, Edgemont Street, Glasgow, G41 3EJ (“the Property”)

**Parties:**

Ms. Marnie Silver residing at the Property (“the Applicant”)

DJ Alexander, 1, Wemyss Place, Edinburgh EH3 6DH (“the Respondent”)

Whereas in terms of their decision dated 11 November 2025, The First-tier Tribunal for Scotland (Housing and Property Chamber) (‘the Tribunal’) determined that the Respondent has failed to comply with Sections 90, 91 and 93 of the Letting Agent Code of Practice (“The Code”) the Tribunal now requires the Respondent, no later than 31 January 2026, to:

- i) review their processes and protocols for dealing with routine and emergency repairs to improve communications and to ensure that both landlords and tenants are kept advised of the progress of repairs ;
- ii) train the relevant staff in the reviewed process and protocol and
- iii) confirm to the Tribunal that i) and ii) have been completed.

A party aggrieved by the decision of the Tribunal may appeal to the Upper Tribunal for Scotland on a point of law only. Before an appeal can be made to the Upper

Tribunal, the party must first seek permission to appeal from the First tier Tribunal. That party must seek permission to appeal within 30 days of the date the decision was sent to them. Please note that in terms of section 51(1) of the Act, a Letting Agent who, without reasonable excuse, fails to comply with an LAEO commits an offence liable on summary conviction to a fine not exceeding level 3 on the standard scale.

## Karen Moore

Legal Member and Chair

11 November 2025