

Housing and Property Chamber

First-tier Tribunal for Scotland



First-tier Tribunal for Scotland (Housing and Property Chamber)

**Certificate of Compliance with the Letting Agent Enforcement Order (“LAEO”)
dated 24 June 2024**

Chamber Ref: FTS/HPC/LA/24/3287

Parties:

Nicole Plumb, Savera Shah, 1/ 2 40 West End Park Street, Glasgow (“the Applicants”)

Robb Residential, The Beacon, 176 St Vincent Street, Glasgow (“the Respondent”)

Tribunal Members:

Josephine Bonnar (Legal Member)

Liz Dickson (Ordinary Member)

Decision

The Tribunal, having determined that the LAEO dated 24 June 2025 has been complied with, certifies that the Respondent has complied with the LAEO.

The decision of the Tribunal is unanimous.

Reasons for decision

In the Tribunal’s decision of 24 June 2025, it made a LAEO in the following terms:

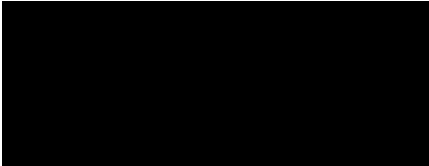
The Tribunal requires the Respondent to pay the Applicants the sum of £100 as compensation for the inconvenience suffered as a result of the breaches, within 28 days of intimation of the LAEO.

The LAEO was issued to the parties. On 21 August 2025, the Respondent notified the Tribunal that they had paid the sum of £100 to the Applicants on 5 August 2025. On 3 September 2025, the Applicant confirmed that the Respondent had complied with the LAEO.

Having considered the written representations lodged by the parties, the Tribunal is satisfied that the Respondent has complied with the LAEO and that a certificate of compliance to that effect should be issued.

Appeals

In terms of Section 46 of the Tribunals (Scotland) Act 2014, a party aggrieved by a decision of the Tribunal may appeal to the Upper Tribunal for Scotland on a point of law only. Before an appeal can be made to the Upper Tribunal, the party must first seek permission to appeal from the First-tier Tribunal. That party must seek permission to appeal within 30 days of the date the decision was sent to them.



Josephine Bonnar, Legal Member

25 September 2025