

# Housing and Property Chamber

## First-tier Tribunal for Scotland

---



**Certificate of Compliance following upon a Decision of the First-tier Tribunal for Scotland (Housing and Property Chamber) in an application under Section 17(1) of the Property Factors (Scotland) Act 2011.**

**Reference number: FTS/HPC/PF/23/3112**

**Re: 38 Davie Sneddon Way, Kilmarnock, KA1 1AD (“the Property”)**

**The Parties:**

**Miss Nicola Wilson, 38 Davie Sneddon Way, Kilmarnock, KA1 1AD (“the Applicant”)**

**Indigo Square Property Ltd, 42 Holmlea Road, Glasgow, G44 4AL (“the Respondent”)**

**Tribunal Members:**

**Martin J. McAllister, Solicitor, (Legal Member)**

**Elizabeth Dickson, (Ordinary Member)  
(the “tribunal”)**

The Tribunal determines that the said Property Factor Enforcement Order dated 5 February 2025 has been complied with.

Terms of the Property Factor Enforcement Order (PFEO):

**The Property Factor is required to pay compensation of £1500 to the Homeowner.**

Reason for Decision

The Homeowner confirmed on 4 August 2025 that the sum of £1500 had been paid to her.

### **Appeals**

**A homeowner or property factor aggrieved by the decision of the Tribunal may appeal to the Upper Tribunal for Scotland on a point of law only. Before an appeal can be made to the Upper Tribunal, the party must first seek permission to appeal from the First-tier Tribunal. That party must seek permission to appeal within 30 days of the date the decision was sent to them.**

Martin J. McAllister  
Legal Member

22 August 2025