

Housing and Property Chamber First-tier Tribunal for Scotland



First-tier Tribunal for Scotland (Housing and Property Chamber)

Letting Agent Enforcement Order (“LAEO”): Section 48(7) of the Housing (Scotland) Act 2014

Chamber Ref: FTS/HPC/LA/24/3287

Parties:

Nicole Plumb, Savera Shah, 1/ 2 40 West End Park Street, Glasgow (“the Applicant”)

Robb Residential, The Beacon, 176 St Vincent Street, Glasgow (“ the Respondent”)

Tribunal Members:

Josephine Bonnar (Legal Member)

Liz Dickson (Ordinary Member)

Whereas in terms of their decision of 24 June 2025, the First-tier Tribunal for Scotland (Housing and Property Chamber) (“the Tribunal”) determined that the Respondents have failed to comply with paragraphs 91 and 108 of the Letting Agent Code of Practice: -

The Tribunal requires the Respondent to pay the Applicants the sum of £100 as compensation for the inconvenience suffered as a result of the breaches, within 28 days of intimation of the LAEO.

Appeals

In terms of Section 46 of the Tribunals (Scotland) Act 2014, a party aggrieved by a decision of the Tribunal may appeal to the Upper Tribunal for Scotland on a point of law only. Before an appeal can be made to the Upper Tribunal, the party must first seek permission to appeal from the First-tier Tribunal. That party must seek permission to appeal within 30 days of the date the decision was sent to them.

Josephine Bonnar

Josephine Bonnar, Legal Member

24 June 2025