

Housing and Property Chamber

First-tier Tribunal for Scotland



First-tier Tribunal for Scotland (Housing and Property Chamber)

Letting Agent Enforcement Order (LAEO): Section 48(7) of the Housing (Scotland) Act 2014 (“The Act”)

Chamber Ref: FTS/HPC/LA/24/1857

Property address: 2/3 275 Bell Street, Glasgow G4 0SL

Parties:

Mx Charlotte Sometimes, 2/3 275 Bell Street, Glasgow G4 0SL (“the Applicant”)

Be-Rented, 2 North Kirklands, Eaglesham Road, Glasgow G76 0NT (“the Respondent”)

Tribunal Members:

Sarah O'Neill (Legal Member) and Helen Barclay (Ordinary Member)

Whereas in terms of its decision dated 23 May 2025, the First-tier Tribunal for Scotland (Housing and Property Chamber) (‘the Tribunal’) determined that the Respondent has failed to comply with the Letting Agent Code of Practice (‘The Code’) and in particular that the Respondent has failed to comply with paragraph 72 of the Code:-

The Tribunal now requires the Respondent to take such steps as are necessary to rectify the failure listed above.

The Tribunal requires the Respondent to:-

- (a) Issue a formal written apology to the Applicant in respect of the Respondent’s failure to comply with paragraph 72 of the Code.
- (b) Pay to the Applicant the sum of £100 as compensation for the inconvenience caused to them as a result of the Respondent’s breach of the Code.
- (c) Provide written evidence to the Tribunal of its compliance with (a) and (b) above.

The Tribunal order that the steps and payment specified in this Order must be carried out and completed within the period of **28 days** from the date of service of this Order.

A party aggrieved by the decision of the tribunal may appeal to the Upper Tribunal for Scotland on a point of law only. Before an appeal can be made to the Upper Tribunal, the party must first seek permission to appeal from the First-tier Tribunal. That party must seek permission to appeal within 30 days of the date the decision was sent to them.

Please note that in terms of section 51(1) of the Act, a Letting Agent who, without reasonable excuse, fails to comply with an LAEO commits an offence liable on summary conviction to a fine not exceeding level 3 on the standard scale.

Sarah O'Neill

_____ Legal Member and Chair

23 May 2025_____Date