First-tier tribunal for Scotland (Housing and Property Chamber)

Proposed Property Factor Enforcement Order: Property Factors (Scotland) Act 2011, Section 19(3)

Chamber Ref: FTS/HPC/LM/23/4475

Property: Plot 60, 244 Myreside Street, Glasgow, G32 6DX ("the Property")

Parties:

Mr Gary Mckie, Plot 60, 244 Myreside Street, Glasgow, G32 6DX ("the Applicant")

Newton Property Management Limited, 87 Prot Dundas Road, Glasgow, G4 0HF ("the Respondent")

## **Tribunal Members:**

Ms Susanne L. M. Tanner K.C. (Legal Member)
Mrs Helen Barclay (Ordinary Member)

- 1. This document should be read in conjunction with the decision of the same date of the First-tier Tribunal (the tribunal) under Section 19(3) of the Property Factors (Scotland) Act 2011 (the 2011 Act).
- 2. By decision of even date with this Notice, the Tribunal determined that it must make a Property Factor Enforcement Order.
- 3. Within 30 days of intimation of the PFEO the Respondent must:
  - 3.1. Produce and exhibit to the tribunal and to the Applicant a written process and procedure for (i) identifying and (ii) managing, invoicing errors to homeowners.
- 4. Failure to comply with a PFEO has serious consequences and may constitute an offence.