

# Housing and Property Chamber

## First-tier Tribunal for Scotland

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**First-tier Tribunal for Scotland (Housing and Property Chamber)**

**Letting Agent Enforcement Order (LAEO) made under Section 48(7) of the Housing (Scotland) Act 2014**

**Chamber Reference: FTS/HPC/LA/23/1828**

**The Parties:**

**Mrs Alison Reynolds, Asveien 20, Inndyr, Gildeskal, 8140, Norway (“the Applicant”) and**

**Martin & Co, 93 St Clair Street, Kirkcaldy KY1 2BS (“the Respondents”)**

**The Property: 26 Loughborough Road, Kirkcaldy KY1 3DA (“the property”)**

**Tribunal Members: George Clark (Legal Member/Chair) and Robert Buchan (Ordinary Member)**

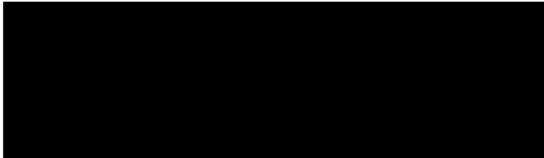
Whereas in terms of its decision dated 9 December 2024, The First-tier Tribunal for Scotland (Housing and Property Chamber) ('the Tribunal') determined that the Letting Agent has failed to comply with the Letting Agent Code of Practice ("The Code") and in particular that the Letting Agent has failed to comply with Paragraphs 73, 74 and 108 of the Code:-

The Tribunal requires the Letting Agent to Pay to the Applicant the amount of £500 as compensation for the inconvenience suffered by the Applicant as a result of the failure to comply with the Code.

The Tribunal orders that the payment specified in this Order must be made within the period of 7 days from the last date on which its Decision may be appealed.

This Order is Warrant for all lawful execution thereon.

**Please note that in terms of section 51(1) of the Act, a Letting Agent who, without reasonable excuse, fails to comply with an LAEO commits an offence liable on summary conviction to a fine not exceeding level 3 on the standard scale.**

  
George Clark  
Legal Member and Chair  
Date: 9 December 2024

