

Property Factor Enforcement Order

This Notice should be read in conjunction with the Decision of 19 August 2024 under reference FTS/HPC/PF/24/0203 and FTS/HPC/PF/24/0204

Chamber Ref: FTS/HPC/PF/24/0203 and FTS/HPC/PF/24/0204

Re: Property at 59/4 Grange Loan, Edinburgh EH9 2EG ("the Property")

Parties:

Mr David Penny, residing at 59/4 Grange Loan, Edinburgh EH9 2EG ("the homeowner")

James Gibb Residential Factors, a trading name of James Gibb Property Management Limited, incorporated in Scotland (SC299465) and having their registered office at 3rd Floor, Red Tree Magenta, 270 Glasgow Road, Rutherglen, Glasgow G73 1UZ ("the property factors")

Tribunal Members:

George Clark (Legal Member) and Mary Lyden (Ordinary Member)

The Tribunal hereby makes the following Property Factor Enforcement Order ("PFEO"):

Within one month of the communication to the property factors of the PFEO, the property factors shall pay to the homeowner the sum of £250 by way of compensation for the property factors' failure to comply with Section 2.1 of the Property factors Code of Practice effective 16 August 2021 and their failure to comply with the Property Factor's Duties.



Signed

Chairperson

Date: 4 October 2024