Housing and Property Chamber First-tier Tribunal for Scotland



Glasgow Tribunals Centre 3rd Floor 20 York Street GLASGOW G2 8GT 0141 302 5900

www.housingandpropertychamber.scot hpcadmin@scotcourtstribunals.gov.uk

FORM J

Application by a tenant, landlord or Scottish Ministers to enforce the Letting Agent Code of Practice

This application is made in terms of Section 48 of The Housing (Scotland) Act 2014 ("the 2014 Act") and Rule 95 of The First-tier Tribunal for Scotland Housing and Property Chamber (Procedure) Regulations 2017 ("the Rules").

Please refer to the separate document **Notes on Completing Form J** ("the Notes") which accompanies this form, to ensure that you are providing the correct information at each section. If you do not provide the required information, the application MAY NOT be accepted and may be returned to you.

PLEASE COMPLETE THIS FORM USING BLOCK CAPITALS AND BLACK INK

1. APPLICANT DETAILS

а	Applicant is the*	Tenant	Landlord	Scottish Ministers
b	Company/organisation name			
С	Title (e.g. Mr, Mrs, Miss, Ms)			
d	First name			
е	Last name			
f	Contact address			
g	Contact telephone number			
h	Contact email address			

*In terms of the Housing (Scotland) Act 2014 Section 48(9):

tenant includes a person who has entered into an agreement to let a house, and a former tenant; and

landlord includes a former landlord

2. APPLICANT REPRESENTATIVE DETAILS

•	will correspond only with the nominated representative. portant that this is notified immediately to the tribunal
a Company/organisation name*	
b Title (Mr, Mrs, Miss, Ms)	
c First name	
d Last name	
e Contact address	
f Contact telephone number	
g Contact email address	
h Profession	
3. ADDRESS OF THE PROF	PERTY
If the breach of the code of practice re and give the address of the property,	elates to a specific let property, please confirm this below if applicable.
Not applicable Same as Applicar	nt address Other (please specify address below)

4. LETTING AGENT DETAILS a. Company/organisation name b. Title (e.g. Mr, Mrs, Miss, Ms) c. First name d. Last name e. Contact address Contact telephone number g. Contact email address h. Letting Agent Registration Number 5. LETTING AGENT REPRESENTATIVE DETAILS a Company/organisation name* **b** Title (Mr, Mrs, Miss, Ms) **c** First name **d** Last name e Contact address f Contact telephone number g Contact email address

h Profession

6. COMPLAINT DETAILS

code of pra which you	ead Section 5(a) of the Notes and select from the list below the section of the actice under which you have notified the letting agent of their failure to comply, and now wish to bring to the tribunal. For each section of the code that you select, out in the space provided the relevant paragraph number(s) of the Code:				
Overarching standards of practice (Section 2)					
	Engaging landlords (Section 3)				
	Lettings (Section 4)				
	Management and maintenance (Section 5)				
	Ending the Tenancy (Section 6)				
	Communications and resolving complaints (Section 7)				
	Handling landlords' and tenants' money, and insurance arrangements (Section 8)				
•	ead Section 5(b) of the Notes and for each section and paragraph you have listed out below your reasons for considering there has been a failure to comply with the actice:				

6. COMPLAINT DETAILS (continued)
c) Please read Section 5(c) of the Notes and set out below details of any loss you have suffered as a result of the failure to comply:
d) Please read Section 5(d) of the Notes and set out below details of the steps you think the letting agent needs to take to rectify the failure to comply:
7. REQUIRED DOCUMENTS
Please read the Notes and complete the checklist below to indicate that you are supplying each of these required documents with your application:
a copy of the notification to the letting agent of the failure to comply
evidence of service of the notification on the letting agent

8. SIGNATURE

We will store and process the information you provide in line with data protection law. You have the right to ask to see information we have about you and to challenge how we process your personal data. Processing of your information in relation to an application is necessary for the performance of a task carried out in the public interest in terms of Article 6 1(e) of the UK General Data Protection Regulation¹.

In order to process your complaint, the Chamber may need to contact other relevant organisations (for example the Local Authority) and we may need to obtain reports from relevant specialists. Further information on the organisations that may be contacted with details of your application is available on our website. In terms of the legislation² which governs the application process, we will send copies of any application, attachments, correspondence and representations to the other parties and their representatives. **We cannot progress your application without doing this.**

Please note also that legislation³ requires the Chamber to make any tribunal decisions and statements of reasons publicly available. Further information on how the administration processes personal data and on your rights can be found on the SCTS website⁴.

Where a party, a representative or an interested party provides an email address, the First-tier Tribunal will communicate using that address until the party, representative or interested party requests that another method of communication be used.

Your signature	
Date	

¹ https://www.legislation.gov.uk/eur/2016/679/article/6

² http://www.legislation.gov.uk/ssi/2017/328/schedule/paragraph/9/made

³ http://www.legislation.gov.uk/ssi/2017/328/schedule/paragraph/26/made

⁴ http://www.scotcourts.gov.uk/about-the-scottish-court-service/contact-us/data-protection