

Decision of the First-tier Tribunal for Scotland (Housing and Property Chamber) issued under section 31 of the First-tier Tribunal for Scotland Housing and Property Chamber Procedure Regulations 2017.

## CERTIFICATE OF COMPLIANCE with the PROPERTY FACTOR ENFORCEMENT ORDER DATED 21<sup>st</sup> December 2023 ('The PFEO')

Chamber Ref:FTS/HPC/PF/23/0568

Flat 1/1, 1533 Dumbarton Road, Scotstoun, Glasgow, G14 9XG ('the Property')

The Parties:

Kleanthi Sula residing at Flat 1/1, 1533 Dumbarton Road, Scotstoun, Glasgow, G14 9XG ('the Homeowner')

Lowther Homes ('the Factor)

Tribunal members:

Jacqui Taylor (Legal Member) and David Godfrey (Ordinary Member).

## **Decision of the Tribunal**

The Tribunal having determined that the PFEO dated 21<sup>st</sup> December 2023 ('PFEO') relating to the Property has been complied with, certifies that the Factor has complied with the PFEO.

## **Reasons for the Decision**

1. The Tribunal issued the **PFEO** in the following terms:

"The Factor must pay the homeowner £225 for the inconvenience he has suffered from their own funds and at no cost to the owners. The said sums to be paid within 28 days of the communication to the Factor of the Property Factor Enforcement Order."

2. On 2<sup>nd</sup> May 2024 the Factor sent a certificate of service to the Tribunal confirming that the sum of £225 had been delivered to the Homeowner.

3. On 14<sup>th</sup> May 2024 the Factor sent the Tribunal an email confirming that they had delivered a cheque to the Homeowner.

4. On 16<sup>th</sup> May 2024 the Homeowner sent the Tribunal an email which confirmed that he had received a cheque from the Factor in the sum of £225. He had received a cheque as he had not provided his bank details to the Factor.

5. The Tribunal were satisfied that the Factor has complied with the PFEO. The Tribunal therefore issues this Certificate of Compliance. No further action is required by the Factor in terms of the PFEO.

## 6. Right of Appeal

In terms of section 46 of the Tribunals (Scotland) Act 2014, a party aggrieved by the decision of the tribunal may appeal to the Upper Tribunal for Scotland on a point of law only. Before an appeal can be made to the Upper Tribunal, the party must first seek permission to appeal from the First-tier Tribunal. That party must seek permission to appeal within 30 days of the date the decision was sent to them.



Signed.....Date 20<sup>th</sup> May 2024

Chairperson