



**First-tier Tribunal for Scotland (Housing and Property Chamber)
Decision and statement of reasons under Section 49 of the Housing (Scotland)
Act 2014.**

Reference number: FTS/HPC/LA/22/3117

The Parties:

**Miss Victoria Nedley formerly of 1/3 1117 Cathcart Road Glasgow G42
9BD ('the Applicant').
Ross Sales and Letting, 116 Elderslie Street Glasgow G3 7AW ('the
Respondents').**

**Rented Property: 1/3 1117 Cathcart Road Glasgow G42
9BD ('the Property').**

**Legal Member: Lesley Anne Ward
Ordinary Member: Gordon Laurie**

Decision

- 1. The Tribunal determined that the Respondent has complied with the Letting Agent Enforcement Order (LAEO) made on 2 November 2023.**

Background

- 2. On the 2 November 2023 the Tribunal decided that the Respondents had breached paragraphs 26, 93,108 and 113 of the Letting Agent Code of Practice and the Tribunal issued a LAEO in the following terms:**

Within 30 days of their receipt of this Letting Agent Enforcement order the Respondents Ross Sales and Lettings shall:

- (1) Pay the Applicant the sum of three hundred and fifty pounds (£350) in respect of her inconvenience arising out of their failure to comply with the Letting Agent Code of Practice.**
- (2) Provide to the Tribunal Chamber evidence of their compliance with this order.**

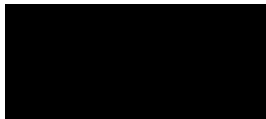
3. The Respondents contacted the Tribunal on 18 December 2023 and stated that the payment was made on 4 December 2023. The Applicant contact the Tribunal on 21 December 2023 and advised that payment had been made.

Reasons

4. Both the Applicant and Respondents have confirmed that the compensation has been paid.
5. The Tribunal is satisfied that the LAEO has been complied with in full. The Tribunal decision is unanimous.

Right of Appeal

In terms of Section 46 of the Tribunal (Scotland) Act 2014, a party aggrieved by the decision of the Tribunal may appeal to the Upper Tribunal for Scotland on a point of law only. Before an appeal can be made to the Upper Tribunal, the party must first seek permission to appeal from the First-tier Tribunal. That party must seek permission to appeal within 30 days of the date the decision was sent to them.



8 January 2024

Lesley A Ward Legal Member

Date