



Letting Agent Enforcement Order (“LAEO”)

Section 48(7) Housing (Scotland) Act 2014 (“the Act”)

Chamber Ref: FTS/HPC/LA/19/0948

Parties:

Mr Jose Manuel Gomez Gonzalez, 13 Hoggan Way, Loanhead, EH20 9DG (“the Applicant”)

Belvoir Edinburgh, 28-28A Dundas Street, Edinburgh, EH3 6JN (“the Respondent”)

Tribunal Members:

Valerie Bremner (Legal Member) and Melanie Booth (Ordinary Member

Whereas in terms of their decision of 26TH July 2019 the First Tier Tribunal for Scotland (Housing and Property Chamber)(“the Tribunal”) determined that the Respondent has failed to comply with paragraphs 90,91,93 and 112 of the Letting Agent Code of Practice (“the LACP”)

The Tribunal requires the Respondent to take the following steps

1.Lodge with the Tribunal a copy of the Respondent’s written procedures for the following:

- (a) The handling of complaints
- (b) The handling of repairs

2. Pay to the Applicant the sum of £2100 by way of compensation for losses incurred as a result of such failures.

Such steps to be carried out within 30 days of receipt of this order.

Right of Appeal

In terms of Section 46 of the Tribunal (Scotland) Act 2014, a party aggrieved by the decision of the Tribunal may appeal to the Upper Tribunal for Scotland on a point of law only. Before an appeal can be made to the Upper Tribunal,

the party must first seek permission to appeal from the First-tier Tribunal. That party must seek permission to appeal within 30 days of the date the decision was sent to them.

Valerie Bremner

26th July 2019

Legal Member/Chair

Date