Letting Agent Enforcement Order ("LAEO")

Section 48(7) of the Housing (Scotland) Act 2014 ("the Act")

Chamber Ref: FTS/HPC/LA/19/0180

Parties:

Executor of the Late Carol Osborne, Mrs Thomasina Osborne, Flat 6, 8 Arran Place, Clydebank, G81 2PT ("the Applicant")

Vanilla Square, 711 Great Western Road, Botanics, Glasgow, G12 8QX ("the Respondents")

Tribunal Members: Melanie Barbour (Legal Member) and Helen Barclay (Ordinary Member)

Whereas in terms of their decision of 23 April 2019 the First-tier Tribunal for Scotland (Housing and Property Chamber) ("the Tribunal") determined that the Respondents have failed to comply with paragraphs 19, 32, 40, 107, 108, 112, 113, 119, 123, 124 and 125 of the Letting Agent Code of Practice

The Tribunal requires that the Respondents to take the following steps:-

- 1. To pay the Applicant the sum of £795.00 in respect of rent owed to her;
- 2. To pay to the Applicant the sum of £444.00 in respect of a deduction made from rent paid, as shown on the rental account (account as at 5/7/2017) for works which the Applicant did not agree to or know about; and
- 3. To pay to the Applicant the sum of £895.00 in compensation for the loss suffered as a result of the said failures.

Such steps to be carried out within 30 days of service of this Order.

Right of Appeal

In terms of Section 46 of the Tribunal (Scotland) Act 2014, a party aggrieved by the decision of the Tribunal may appeal to the Upper Tribunal for Scotland on

a point of law only. Before an appeal can be made to the Upper Tribunal, the party must first seek permission to appeal from the First-tier Tribunal. That party must seek permission to appeal within 30 days of the date the decision was sent to them.

M Barbour

	24,4,5	
Melanie Barbour Legal Member	Date	