

Housing and Property Chamber

First-tier Tribunal for Scotland



Certificate of Compliance following upon a Decision of the First-tier Tribunal for Scotland (Housing and Property Chamber) in an application under Section 48(7) of the Housing (Scotland) Act 2014 (“The Act”)

Chamber Ref: FTS/HPC/LA/22/2373

The Parties:-

**Mrs Catherine Brown, 4 Croftwood, Bishopbriggs, Glasgow, G64
 (“the Applicant”)**

**Ms Pauline McHugh, 39 Angus Avenue, Bishopbriggs, Glasgow, G64 1AH
 (“the Applicant’s Representative”)**

**R & G Estate Agents Limited, 57 Townhead, Kirkintilloch, Glasgow, G66 1NN
 (“the Respondent”)**

**Tribunal Members:
 Martin J. McAllister, Solicitor, (Legal Member)
 Elizabeth Dickson (Ordinary Member)
 (the “tribunal”)**

**Certificate of Compliance with Letting Agent Enforcement Order dated 27th
 March 2023**

The tribunal determines that the said Letting Agent Enforcement Order has been complied with.

Terms of the Letting Agent Enforcement Order (LAEO):

The Tribunal required the Letting Agent to provide an undertaking to it in the following terms:-

(One) The Letting Agent will maintain proper records of dealings with landlords, tenants and prospective tenants and such records will include written correspondence, telephone calls and meetings.

(Two) The Letting Agent will ensure that its letting agent registration number is included in all relevant documents and communications and in compliance with the Letting Agent Code of Practice.

Reasons for Decision

On 3rd April 2023, the Letting Agent sent an email to the Tribunal in which it advised that it is complying with the requirements set out in the LAEO. The tribunal considered that the terms of the email were sufficient to confirm compliance with. The LAEO.

Appeals

A homeowner or property factor aggrieved by the decision of the Tribunal may appeal to the Upper Tribunal for Scotland on a point of law only. Before an appeal can be made to the Upper Tribunal, the party must first seek permission to appeal from the First-tier Tribunal. That party must seek permission to appeal within 30 days of the date the decision was sent to them.

Martin J. McAllister
Legal Member

2nd May 2023