

Housing and Property Chamber
First-tier Tribunal for Scotland



First-tier Tribunal for Scotland (Housing and Property Chamber)

Letting Agent Enforcement Order (LAEO): Section 48(7) of the Housing (Scotland) Act 2014 (“The Act”)

Reference number: FTS/HPC/LA/25/0651

The Parties:

Miss Hope Gaffney, 1 1F2 Roseburn Place, Edinburgh, EH12 5NP (“the Applicant”)

Gregor Fortune Property Ltd, Suite 27 Bonnington Bond, 2 Anderson Place, Edinburgh, EH6 5NP (“the Respondent”)

Letting Agent Registration Number: 1905605

Whereas in terms of their decision dated 30 March 2026, The First-tier Tribunal for Scotland (Housing and Property Chamber) (‘the Tribunal’) determined that the Letting Agent has failed to comply with the Letting Agent Code of Practice (“The Code”) and in particular that the Letting Agent has failed to comply with the following aspects of the Code :-

Paragraph 91
Paragraph 93

The Tribunal now requires the Letting Agent to take such steps as are necessary to address the failure listed above.

The Tribunal requires the Letting Agent to: -

1. Make payment to the Applicant in the sum of FIFTY POUNDS (£50.00) STERLING.

The Tribunal orders that the steps specified in this Order must be carried out and completed no later than 12 noon on 30th April 2026

A party aggrieved by the decision of the Tribunal may appeal to the Upper Tribunal for Scotland on a point of law only. Before an appeal can be made to

the Upper Tribunal, the party must first seek permission to appeal from the First-tier Tribunal. That party must seek permission to appeal within 30 days of the date the decision was sent to them.

Please note that in terms of section 51(1) of the Act, a Letting Agent who, without reasonable excuse, fails to comply with an LAEO commits an offence liable on summary conviction to a fine not exceeding level 3 on the standard scale.

Virgil Crawford
Legal Member and Chair

30 March 2026